



SERVICE ACTION: RETROFITTING REAR AXLE GROUND STRAP FOR RADIO INTERFERENCE

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

G12 (7 Series PHEV)

AFFECTED VEHICLES

This Service Action involves less than 100 7 Series produced from June 16, 2016 to November 10, 2016.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

Bad radio reception and strong disruptions in the AM radio band.

CAUSE

The ground cable from the rear axle to the body was not installed in the vehicles.

CORRECTION

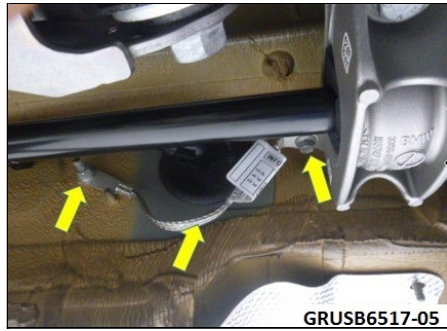
Retrofit the ground cable from the rear axle to the body.

PROCEDURE

1. Raise vehicle on lift.
2. Install ground cable from the rear axle to the body where shown below.

Torque nut and bolt both to 12 Nm.





PARTS INFORMATION

Part Number	Description	Quantity
33 34 6 870 078	Ground strap	1
37 14 6 869 771	Hexagon bolt	1
07 14 6 973 709	Nut	1

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	0033040200	
Labor Operation:	Labor Allowance:	Description:
00 64 544	3 FRU	Retrofitting the rear axle ground cable

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