

February 2017
Technical Service

# CREAKING NOISE FROM TAILGATE DURING TRAVEL

## **MODEL**

F36 (4-Series Gran Coupe)

## **SITUATION**

While the vehicle is in motion, a creaking noise is heard from the vicinity of the tailgate.

### **CAUSE**

Friction between trim panel and the tailgate where they make contact.

### CORRECTION

Add felt tape at contact points to eliminate friction.

#### **PROCEDURE**

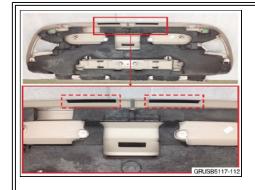
For conditions that are similar to the situation described:



Note: Similarities may exist between this problem and that described on SIB51 16 16.

Verify the source of the noise before you start the repair.

- 1. Remove the tailgate trim panel: REP 51 49 000 "Removing and installing or replacing trim for rear lid."
- 2. Apply two, 0.8 mm thick felt strips (100 mm X15 mm) to tailgate where shown.



3. Reinstall trim panel as per REP 51 49 000.

## PARTS INFORMATION

Part Number	Description	Quantity	
51 45 2 353 024	Set of felt strips	As needed	

## WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5143143900		
Labor Operation:	Labor Allowance:	Description:	
51 49 000	Refer to KSD2	Removing and installing/replacing the tailgate trim panel (Main work)	
Or:			
51 49 500	Refer to KSD2	Removing and installing/replacing the tailgate trim panel (Plus work)	
And:			
51 99 000	2 FRU	Work time for installing felt on tailgate trim panel as per instructions	

If you are using a Main labor code for another repair, use the Plus code labor operation 51 49 500 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 51 99 000 is not considered a Main labor operation. Also, since the "work time" FRU allowance to be claimed is specified, a separate punch time is not required.

And:

#### Sublet - Bulk Materials

Sublet Code 4	reimbursement	Reimbursement for the repair-related bulk material (BMW part number, please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the "used quantity" of repair-related bulk material (BMW part number) is at dealer net plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment

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