

February 2017 Technical Service

NOISES WHEN OPENING/CLOSING DOOR

MODEL

G12 (7 Series)

SITUATION

While opening or closing the door, a creaking noise is emitted from the door.

CAUSE

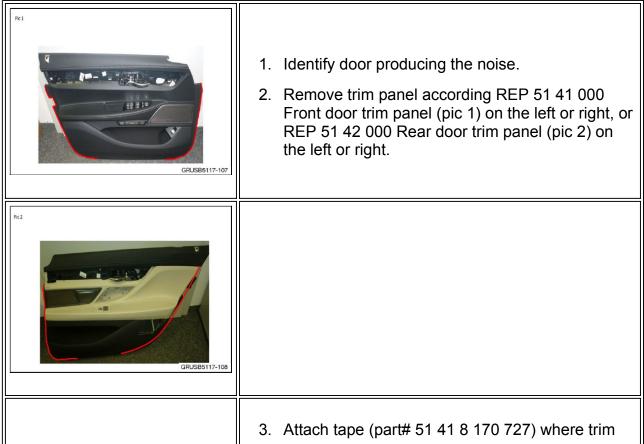
Friction between trim panel and the door where they make contact.

CORRECTION

Install adhesive tape at location where noise is being produced.

PROCEDURE

For conditions that are similar to the situation described:



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Pt3	 panel is touching door producing noise. If exact location cannot be determined, place tape on areas indicated. Be careful to install tape, as shown, so that it is not visible when the trim panel is reinstalled. 4. Reinstall trim panel.
7:4	

PARTS INFORMATION

Part Number	Description	Quantity
51 41 8 170 727	Adhesive tape	As Needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: Only one "Main" labor operation can be claimed per repair visit (one or more claims

as applicable).

All other labor operations, either for the same repair line item or for other repair lines items, must be claimed using Plus code labor operations.

Applying this guideline, select and use the applicable flat rate labor operation(s) from the listing below.

Defect Code:	5141003900	Front Doors
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Repairing One Front Door

https://www.bmwtis.net/tiscode/cgi-bin/bulletin.aspx?sie_path=/tsb/bulletins/htm_store/399... 3/7/2017

Labor Operation:	Labor Allowance:	Description:
51 41 000	Refer to KSD2	Removing and installing left or right front door trim panel (Main work).
Or:		
51 41 503	Refer to KSD2	Removing and installing left or right front door trim panel (Plus work).
And:		
51 99 000	1 FRU	Installing adhesive tape on door panel (one door)

Or:

Repairing Both Front Doors

Labor Operation:	Labor Allowance:	Description:
51 41 002	Refer to KSD2	Removing and installing both front door trim panels (Main work).
Or:		
51 41 505	Refer to KSD2	Removing and installing both front door trim panels (Plus work).
And:		
51 99 000	2 FRU	Installing adhesive tape on door panel (two doors)

And/or:

Defect Code: 514200	00 Rear Doors
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Repairing One Rear Door

Labor Operation:	Labor Allowance:	Description:
51 42 000	Refer to KSD2	Removing and installing left or right rear door trim panel (Main work)
Or:		
51 42 503	Refer to KSD2	Removing and installing left or right rear door trim panel (Plus work)
And:		

51 99 000	1 FRU	Installing adhesive tape on door panel (one door)
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Or:

Repairing Both Rear Doors

Labor Operation:	Labor Allowance:	Description:
51 42 002	Refer to KSD2	Removing and installing both rear door trim panels (Main work)
Or:		
51 42 505	Refer to KSD2	Removing and installing both rear door trim panels (Plus work)
And:		
51 99 000	2 FRU	Installing adhesive tape on door panel (two doors)

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 51 99 000 is not considered a Main labor operation. Also, since the "work time" FRU allowance to be claimed is specified, a separate punch time is not required.

And, as necessary:

Bulk Materials

If a complete roll of part number "51 41 8 170 727" was used for this repair, claim this part number at the applicable "full" roll quantities.

If a partial roll quantity was used, alone or with full rolls, claim for the "used partial quantity" in sublet as noted below.

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (BMW part number, please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the "used quantity" of repair-related bulk material (BMW part number) is at dealer net plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

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