



# Technical Journal

TITLE:

**Engine Remote Start not working intermittently**REF NO:  
**TJ 33217.1.1**ISSUING DEPARTMENT:  
**Technical Service**CAR MARKET:  
**United States and Canada**PARTNER:  
**3 US 7510 Volvo Car USA**ISSUE DATE:  
**2017-11-14**STATUS DATE:  
**2017-11-21**FUNC GROUP:  
**3300**FUNC DESC:  
**Starting system**

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**“Right first time in Time”**

## Attachment

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
246	BR	B1FPHEV					2018-2018		-	201717-999952
256	BR	B1FPHEV					2018-2018		-	201717-999952

## CSC Customer Symptom Codes

Code	Description
EF	Engine Remote Start (ERS)/Does not work

## VST Operation Number

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## Text

**DESCRIPTION:**

Customer may report that the Engine Remote Start (ERS) function will not work or only works intermittently from the Volvo On Call mobile app

NOTE: This only applies to the model year 2018 T8 models listed.

**SERVICE:**

Corrected software for this issue will be released in Total Upgrade, Service 2.0, and PDS software packages during Q4 2017.

This TJ will be updated when the software becomes available.

In the interim the customer can be instructed to use the Parking Climate function to pre-condition the vehicle.

**VEHICLE REPORT:**

N/A