VOLVO CAR SERVICE AND PARTS BUSINESS



# **Technical Journal**

#### TITLE: **Remote control key disturbances REF NO: ISSUING DEPARTMENT:** CAR MARKET: TJ 30499.1.0 **Technical Service United States and Canada** PARTNER: **ISSUE DATE:** STATUS DATE: 3 US 7510 Volvo Car USA 2017-10-17 2017-11-07 **FUNC GROUP:** FUNC DESC: Page 1 of 2 3669 Miscellaneous

"Right first time in Time"

# Attachment

## Vehicle Type

Туре	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-9999		-	201617-999952
235							2017-9999		-	201617-999952
236							2017-9999		-	201617-999952
246							2018-9999		-	201717-999952
256							2016-9999		-	201505-999952

# **CSC** Customer Symptom Codes

Code	Description					
XM	Alarm/Other alarm problems					
VZ	Locking/unlocking/Other central locking problems					
1J	Remote control/Mechanical problem/Key unit only					
7G	Text window and warning symbol/Yellow symbol and text message					
FB	Text window and warning symbol/Other problems					
IV	Text window and warning symbol/Text message					

## VST Operation Number

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#### **DTC** Diagnostic Trouble Codes

#### Text

#### **DESCRIPTION:**

This TJ is released to highlight the importance of not storing the remote control key close to objects that may shield radio communication between the remote control key and the car or could cause interference with they key signals.

Avoid storing the remote control key near metallic objects or electronic devices, e.g. laptops, tablets, mobile phones or chargers. In select cases, these may prevent key communication with the vehicle.