



Technical Journal

TITLE:

New XC60; Initial quality reporting

REF NO: TJ 31733.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2017-07-27	STATUS DATE: 2017-07-27
FUNC GROUP: 0983	FUNC DESC: TECHNICAL REPORTING	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
246							2018-2018		0000001-9999999	201717-201752

CSC Customer Symptom Codes

Code	Description
1C	Service/repair/Administrative and Factory scheduled maintenance
2V	Technician information/Software/Vehicle communication/Not for warranty use
3L	Technician information/Repair information/Not for warranty use

VST Operation Number

DTC Diagnostic Trouble Codes

Text

DESCRIPTION:

With the launch of the New XC60(MY18-), VCC would like to receive early indications on the initial quality and impressions of the car.

**SERVICE:**

Please submit a Vehicle report on each issue you have knowledge about, not only limited to what a technician in the workshop is confronted with, but also the sales staff experience when presenting the car to potential customers.

Detailed symptom descriptions are essential for us to understand and to be able to reproduce the symptoms in the test cars at VCC.

Pictures, movies, sound files and log files will help us enormously.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group XXXX.