

Parts Bulletin

TITLE:

Service Action S29842: Replace Spark Plugs Model Year 2015 – 2016 XC60, S60, V60, S80, XC70; 2016 XC90

GROUP: 28	CAT/NO: S29842	REFERENCE BULLETINS: QB S29842		CAR MARKET: United States	
COPY TO / CIRCULATIONS (PLEASE INITIAL):			ISSUE DATE:	STATUS DATE:	
GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	2017-11-02	2017-11-02
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"Right first time in Time"

Reference Bulletins: QB S29842

Volvo Car USA LLC on behalf of Volvo Car Corporation, has decided to launch Service Action S29842 on certain model year 2015 – 2016 XC60, S60, V60, S80, XC70 & 2016 XC90 vehicles equipped with 4-cylinder engines.

Volvo has identified that the spark plugs may crack due to abnormal combustion. The corrective action is replacement of the spark plugs with a new and improved design.

An initial allocation representing 20% of the vehicles retailed or in stock at your retail facility will be made starting on or about the week of November 6, 2017. After this one time allocation, you may order additional quantities using normal ordering procedure.

Note: If a scheduled vehicle maintenance service that requires spark plug replacement is performed with this service action, the vehicle owner **should not** be charged for the spark plug replacement. Please follow the scheduled vehicle maintenance service intervals for spark plug replacement regardless of when this service action is performed.

Service Action S29842 affects 76,534 vehicles in the U.S.

PLEASE NOTE: Service Action S29842 will be in effect until **December 31, 2019** regardless of mileage.

The following part number applies:

Part Number	Description	Qty
31673604	Spark plug kit	1