

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Thomas Built Bus Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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REF #: ICI17-007
Effective: 03/30/17
Release: 03/30/17

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link](#) on DTNAConnect

SUBJECT: TBB FL733 – All Vehicles Repaired

This letter is to advise you of the status of vehicles that may show in OWL as part of recall FL733 – TBB HDX Steering Pinch Bolts. All buses were inspected very shortly after a recall for this issue was determined to be necessary and repaired as needed. There is no work to be done.

In order to document the inspections/repairs, claims will be submitted in OWL by the repairing locations. This affects a small number of vehicles and dealerships. Dealers who should file claims will be contacted directly by the Thomas Built Buses Service Department (TBB).

Any bus arriving at a dealership on or after March 28, 2017, has already been inspected or inspected and repaired. Claims by dealers not contacted by TBB or with later repair dates should not be submitted and will be charged back.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect using the “TBB Inquiries” link.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.