

# IMPORTANT CAMPAIGN INFORMATION

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**

Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Bus Dealers – U.S. and Canada  
Export Distributors  
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI17-002

Effective: 02/10/17

Release: 02/06/17

**SUBJECT: FL721 Interim Recall Ending – Final Recall to Begin**

This letter is to inform you that the interim phase of Recall FL721, *CNG Fuel Tank and CPDM Mounting Location*, will end Thursday, 02/09/17, and the final Recall will begin Friday, 02/10/17. The final Recall bulletin will be available to dealers on 02/10/17 and it will replace the interim bulletin on AccessFreightliner.com and DTNAConnect. Please plan upcoming repairs with the dates below in mind.

**Last Repair Date for Interim Repair Claims: 02/09/17**

**First Repair Date for Final Recall Repair Claims: 02/10/17**

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the WSC Link on DTNAConnect or on [www.AccessFreightliner.com](http://www.AccessFreightliner.com) / Support / My Tickets and Submit an Inquiry from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*