



**SERVICE ACTION K436: LUGGAGE  
COMPARTMENT LID CLASH TO BUMPER**

**SERVICE BULLETIN**

11-JAN-17

NO.: 6-342NAS  
(ISSUE 2)

SEC.: GENERAL  
INFORMATION

MKT.: CAN / USA

CHANGES ARE HIGHLIGHTED IN BLUE

**DESCRIPTION OF ISSUE**

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range where the luggage compartment lid may foul the rear bumper cover when closing, resulting in paint damage to the bumper cover..

**AFFECTED VEHICLE RANGE**

XE (X760)

Model Year: ..... 2017

VIN: ..... 900120-966935

XF (X260)

Model Year: ..... 2016-2017

VIN: ..... Y00001-Y41771

Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 05 January 2017).

**ACTION TO BE TAKEN**

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K436NAS, *Service Action: Luggage Compartment Lid Clash to Bumper*, for detailed repair instructions.

**PARTS**

**NOTE: order only the expected percentage demand of parts identified.**

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE*	EXPECTED % OF VEHICLES REQUIRING PART
Luggage Compartment Seal - XE (X760)	T4N18777	1	100
Luggage Compartment Seal - XF (X260)	T2H30056	1	100

**TOOLS**

Refer to the Technical Bulletin referenced above for any required special tools.

## WARRANTY

**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 December 2018** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
<b>K436</b>	<b>B</b>	Replace Luggage Compartment Seal - XE (X760)	76.20.28	0.20	T4N18777	1
<b>K436</b>	<b>C</b>	Replace Luggage Compartment Seal - XE (X760)	76.20.28	0.20	T4N18777	1
		Drive in/drive out	10.10.10	0.20	-	-
<b>K436</b>	<b>D</b>	Replace Luggage Compartment Seal - XE (X760)	76.20.28	0.20	T4N18777	1
		Disengage/Engage Transit	86.93.93	0.10	-	-
<b>K436</b>	<b>E</b>	Replace Luggage Compartment Seal - XE (X760)	76.20.28	0.20	T4N18777	1
		Disengage/Engage Transit	86.93.93	0.10	-	-
		Drive in/drive out	10.10.10	0.20	-	-
<b>K436</b>	<b>F</b>	Replace Luggage Compartment Seal - XF (X260)	76.20.28	0.20	T2H30056	1
<b>K436</b>	<b>G</b>	Replace Luggage Compartment Seal - XF (X260)	76.20.28	0.20	T2H30056	1
		Drive in/drive out	10.10.10	0.20	-	-
<b>K436</b>	<b>H</b>	Replace Luggage Compartment Seal - XF (X260)	76.20.28	0.20	T2H30056	1
		Disengage/Engage Transit	86.93.93	0.10	-	-

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
K436	J	Replace Luggage Compartment Seal - XF (X260)	76.20.28	0.20	T2H30056	1
		Disengage/Engage Transit	86.93.93	0.10	-	-
		Drive in/dive out	10.10.10	0.20	-	-

*Normal Warranty policies and procedures apply.*