

Reference	SSM72925
Models	F-PACE / X761 XE / X760 XF / X260
Title	Reverse Mirror Dip Return Position
Category	Electrical
Last modified	18-Jan-2017 00:00:00
Symptom	205000 Electrical Accessories
Content	<p>VIN Range: X761 - 045000 - 084624 X760 - 900000 - 967540 X260 - Y00124 - Y47625</p> <p>Issue: Exterior door mirror dip position does not always return to previously set position when reverse gear is engaged and then changed back to drive.</p> <p>Cause: Door Module Software does not allow for the mirror to return back to the previously set position</p> <p>Action: If a customer reports this concern with their vehicle: 1. Download the latest patch file for SDD (DVD146.005.001 or later) 2. Update all four door modules with the latest software a. Drivers Door Module (DDM) b. Drivers Rear Door Module (DRDM) c. Passenger Front Door Module (PDM) d. Passenger Rear Door Module (PRDM) 3. Test to see if software update has resolved the concern 4. If the concern is not resolved – raise a technical assist case for further diagnosis</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p>

5 = Excellent – All required information provided to resolve the customer concern.