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IMPORTANT WARRANTY INFORMATION

REF **17-024**

Effective 11/20/2017

Release 11/20/2017

SUBJECT Detroit SRT Update: Turbo R&R

❖ Overview

After a careful review of time study data and improvements to service procedures, DTNA is adjusting a Detroit Standard Repair Time (SRT) for the engine service model, DW1, in Western Star 4700 vehicles. The updated labor times will be applied to repair orders opened on or after May 1, 2017.

❖ Affected Engine Series & Labor Operation

Use the tables that follow to review the impacted SRT and engine service models/engine series.

Labor Code	Description
SRT 11A-6500E	Turbo R&R
Summary: Removing and replacing of the turbocharger. Includes removing the necessary heat shields and plumbing and purging the hydrocarbon (HC) doser line with DiagnosticLink.	

Engine Service Model	Engine Series
DW1	DD13E10
	DD13GHG14
	DD13GHG17

❖ Updated Times

The table below displays the changes made to the SRT.

Turbo R&R (SRT 11A-6500E)		
Engine Series	Current Hours	Updated Hours
D13E10	1.7	3.3
DD13GHG14	1.7	3.3
DD13GHG17	1.7	3.3

The updated labor operations are available in the claim system. Any questions regarding SRTs may be addressed through the Warranty Support Center (WSC).

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version online: Important Warranty Information Letters are available at [DTNAConnect > Warranty Lit > Warranty Letters](#)

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