

Shift Shock on Initial Startup or Reacceleration

Service

Category Drivetrain

Section Automatic Transmission/Transaxle

Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2018	Camry		

Introduction

Some 2018 model year Camry vehicles may exhibit a shift shock when shifting from Park to Reverse on initial startup or a delay/shock when reaccelerating quickly after slowing down to a stop or near stop. The Engine Control Module (ECM) (SAE term: Powertrain Module [PCM]) logic has been updated to address this condition. Follow the Repair Procedure below to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	ENGINE	PLANT	LINE	GRADE	PRODUCTION CHANGE EFFECTIVE VIN
		ТММК	Line 1	L	4T1B11HK#JU041199
				LE	4T1B11HK#JU040753
				XLE	4T1B11HK#JU040623
				SE	4T1B11HK#JU040894
	A25A-FKS			XSE	4T1B61HK#JU040738
Camry			Line 2	L	4T1B11HK#JU549148
Carrily				LE	4T1B11HK#JU548677
				XLE	4T1B11HK#JU549100
				SE	4T1B11HK#JU548632
				XSE	4T1B61HK#JU549123
		Tsutsumi	Line 1	LE	JTNB11HK#J3040991
				SE	JTNB11HK#J3040992

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Production Change Information (Continued)

The transmission serial break points from each unit plant are shown below. Confirm the transmission serial number **BEFORE** flash reprogramming the ECM (PCM).

MODEL	TRANSMISSION	PLANT	PRODUCTION CHANGE EFFECTIVE SERIAL NUMBER
Camry	UB80E	AW	17J7B24024
		Kinuura	UB####17219Y06
		TMMWV 1	B1A17K10678
		TMMWV 2	B2A17K10697

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EG1715	Reprogram ECM (PCM)	0.4	89661-06X52 89661-33T42	8A	99

APPLICABLE WARRANTY

- This repair is covered under the Toyota Federal Emission Warranty. This warranty is in effect for 96 months or 80,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

TRANSMISSION SERIAL NUMBER	PART N	IUM BER	DADT NAME	QTY
BREAK POINT	PREVIOUS	NEW	PART NAME	
Before	89661-33T40 89661-33T41 89661-33T42	89661-33T30		
	89661-06X50 89661-06X51 89661-06X52	89661-06Y00	Computer, Engine Control	
After	89661-33T40 89661-33T41 89661-33T42	89661-33T43	(ECM/PCM)	_
Allei	89661-06X50 89661-06X51 89661-06X52	89661-06X53		
-	00451-00001-LBL		Authorized Modification Labels	1

NOTE

- The ECM (PCM) should NOT be replaced as part of the Repair Procedure.
- Authorized Modification Labels may be ordered in packages of 25 from the Materials Distribution Center (MDC) through Dealer Daily Parts Dealer Support Materials Orders.

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream 2.0*		TS2UNIT	
Techstream Lite	ADE	TSLITEPDLR01	1
Techstream Lite (Green Cable)		TSLP2DLR01	

^{*} Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 12.20.024 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.
- Use Techstream or an approved J2534 interface to perform flash reprogramming updates. Visit <u>techinfo.toyota.com</u> for more information regarding J2534 reprogramming.

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Required Tools & Equipment (Continued)

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
GR8 Battery Diagnostic Station*	00002-MCGR8	1

^{*} Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

Calibration Information

MODEL ENGINE		TRANSMISSION SERIAL NUMBER	COLL TYPE	CALIBRATION ID		
		BREAK POINT	ECU TYPE	PREVIOUS	NEW	
				8966333P40		
			Main	8966333P41		
		Defens	IVIAIII	8966333P42	8966333P30 /	
		Before		8966333P43	<u>8966533560</u>	
	Camry A25A-FKS	After	Sub	8966533790		
Comn				8966533791		
Carriy			Main After	8966333P40		
				8966333P41		
				8966333P42	8966333P44 /	
				8966333P43	<u>8966533792</u>	
			Cub	8966533790		
	Sub	8966533791				

Repair Procedure

1. Confirm the condition exists.

Does the vehicle exhibit shift shock when shifting from Park to Reverse on initial startup or a delay/shock when reaccelerating quickly AFTER slowing down to a stop or near stop?

- YES Continue to step 2.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

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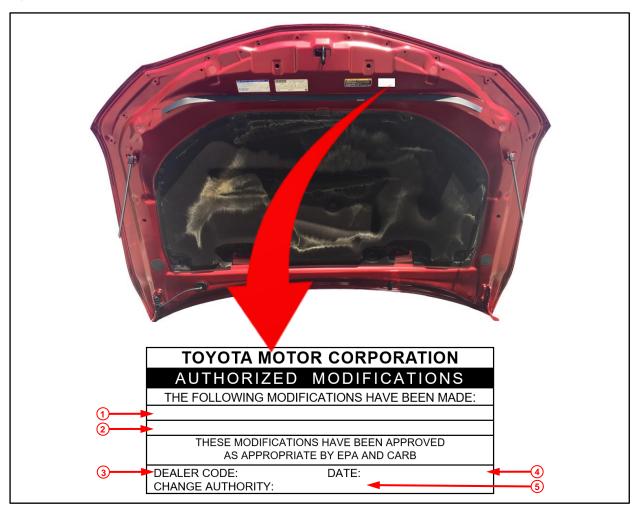
Repair Procedure (Continued)

2. Check for the Authorized Modification Label affixed to the vehicle in the applicable location shown below.

Is the calibration ID listed the latest ECM (PCM) calibration?

- YES This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- NO Continue to step 3.

Figure 1. Location of Authorized Modification Label on 2018 Camry



1	Replacement ECM (PCM) Part Number (i.e., 89661-06X53)
2	New Calibration ID (i.e., 89663-33P30)
3	Dealer Code

4	Date Completed
5	This SB Number

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Repair Procedure (Continued)

3. Flash reprogram the ECM (PCM).

NOTE

- The GR8 Battery Diagnostic Station MUST be used in Power Supply Mode to maintain battery voltage at 13.5V while flash reprogramming the vehicle.
- For details on how to use the GR8 Battery Diagnostic Station, refer to the "GR8 Instruction Manual" located on the Technical Information System (TIS), Diagnostics Tools & Equipment Battery Diagnostics.

Follow the procedures outlined in Service Bulletin No. <u>T-SB-0134-16</u> "Techstream ECU Flash Reprogramming Procedure," and flash the ECM (PCM) with the NEW calibration file update.

- 4. Prepare and install the Authorized Modification Label.
 - A. Using a permanent marker, enter the following information on the label:
 - ECM part number [Refer to the Parts Information section for the NEW PART NUMBER]
 - Calibration ID(s) [Refer to the Calibration Information section for the NEW CALIBRATION ID]
 - Dealer Code
 - Repair Date
 - Change Authority [This bulletin number]
 - B. Install the Authorized Modification Label onto the vehicle at the location shown in Figure 1. The Authorized Modification Label is available through the MDC, P/N 00451-00001-LBL.
- 5. Test drive the vehicle to confirm proper vehicle operation.