

Subject: Engineering Information — Service Power Steering Message Displayed and/or Power Steering Fluid Leak

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to Service Bulletin 04-00-89-053E for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado HD	2016	2018			All	All
GMC	Sierra HD	2016	2018			All	All

Involved Region or Country	North America
Additional Options (RPO)	Equipped with Variable Assist Power Steering (RPO NV8)
Condition	<p>Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may comment on a service power steering message displayed and/or a power steering leak.</p> <p>During diagnosis a technician may find DTC C158C set or stored.</p>
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern, determine if DTC C158C is set and causing the service power steering message to be displayed or determine if there is a fluid leak originating from the power steering pressure sensor on the steering gear.

- If so, prior to any repairs, contact the engineer listed below.
- If not, continue diagnosis referring to SI.

Contact Information

Engineer Name	Phone Number
Mark Huyge	1 (248) 978-9151

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
7480328*	Engineering Information — Service Power Steering Message Displayed and/or Power Steering Fluid Leak	0.4 hr
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

Version	1
Modified	