



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-275

Date: September, 2017

INFORMATION

Subject: Phone Will Not Link or Stay Linked to Keypass

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Bolt EV	2017	2018			All	All

Involved Region or Country	North America, Europe, and Korea
Additional Options (RPOs)	Equipped with Radio IOA or IOB
Condition	Some customers may comment that their phone will not link or stay linked to Keypass. Some customers may also experience a condition when connection requires deleting the paired devices from bluetooth, Keypass, and then re-pairing the devices to get it working again.
Cause	This may be due to some devices are not Keypass compatible.
Correction	Below is a list of compatible phones with Keypass.

Phone Information

Phone Manufacturer	Phone Model
Apple	iPhone 5
Apple	iPhone 5c
Apple	iPhone 5s
Apple	iPhone 6
Apple	iPhone 6 Plus
Apple	iPhone 6s
Apple	iPhone 6s Plus
Apple	iPhone SE
Apple	iPhone 7
Apple	iPhone 7 Plus

Phone Manufacturer	Phone Model
Samsung	Galaxy S5 (Android 6.0 and Newer)
Samsung	Galaxy S6
Samsung	Galaxy S6 Edge
Samsung	Galaxy S6 Edge Plus
Samsung	Galaxy S7
Samsung	Galaxy S7 Edge
Samsung	Galaxy Note 4
Samsung	Galaxy Note 5

Version	1
Modified	

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