



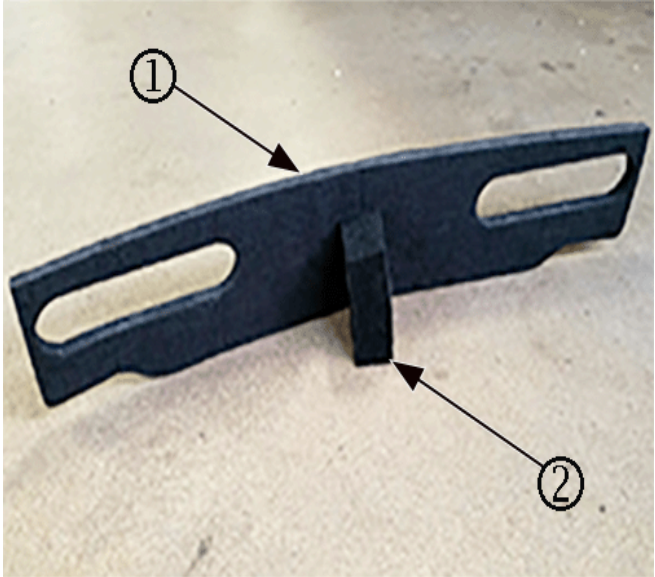
# Service Bulletin

File in Section: -  
 Bulletin No.: 17-NA-265  
 Date: August, 2017

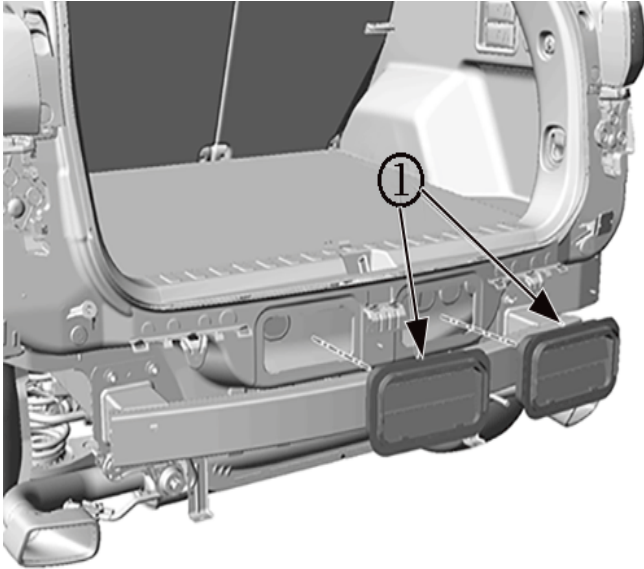
## TECHNICAL

**Subject: Flutter or Boom Noise from Rear of Vehicle**

Brand:	Model:	Model Year:		Date Breakpoints:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox (VIN X)	2018	2018	SOP	Ingersoll Assembly built prior to June 1, 2017	All	All
GMC	Terrain	2018	2018		Ramos Assembly built prior to June 23, 2017 San Luis Potosi Assembly built prior to June 26, 2017		

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Condition</b>	Some customers may comment on hearing a flutter or boom noise from the rear of the vehicle. The noise is most noticeable while driving above 40 km/h (25 mph), with the HVAC off, or in recirculation mode.
<b>Cause</b>	The cause of the condition may be the rear pressure relief valves (PRVs) opening and closing.
<b>Correction</b>	 <p style="text-align: right;">4849171</p> <p><b>Note:</b> The installation of an acoustic insulator panel (1) and block (2) will help to dampen the noise.</p> <p>Verify the condition and install a rear acoustic insulator panel and block, following the repair steps in the Service Procedure below.</p>

## Service Procedure



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1. Remove the rear fascia and both rear pressure relief valves (PRVs). Refer to the appropriate *Body Pressure Relief Valve Replacement* procedure in SI.
2. Install the acoustic insulator panel along the backside of the chamber between the rear body panel and the inner rear panel, following these steps:



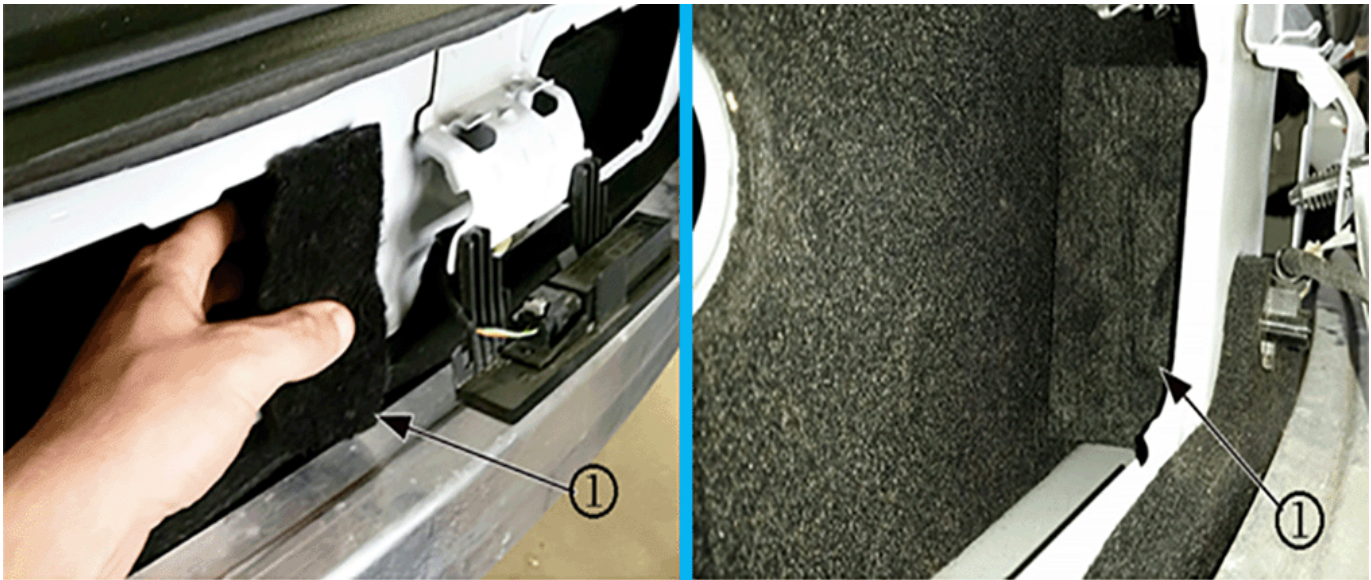
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- 2.1. Slide the insulator panel (1) into one of the PRV openings.



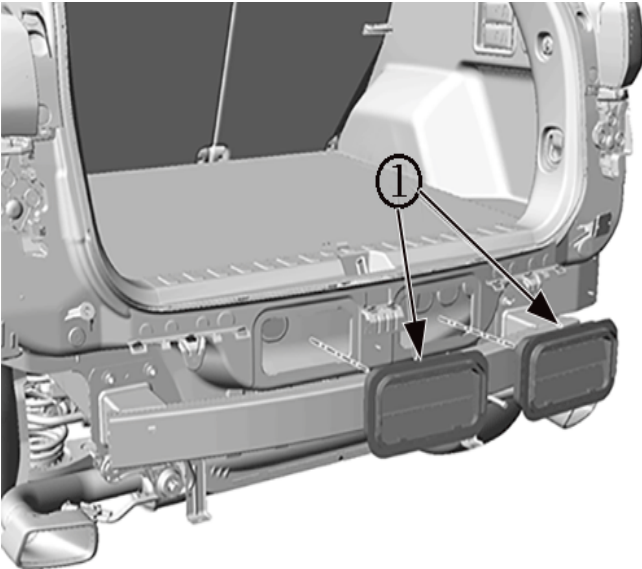
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- Important:** Ensure that the insulator panel is centered and DOES NOT BLOCK any of the holes in the body.
- 2.2. Center the insulator along the back side of the chamber.
  - 2.3. Tuck the outside edges of the panel into the corners.



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3. Install the acoustic insulator block (1) in the middle of the chamber, between both PRVs.



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4. Reinstall both PRVs and the rear fascia. Refer to the appropriate *Body Pressure Relief Valve Replacement* procedure in SI.

### Parts Information

Causal Part	Description	Part Number	Qty
N/A*	INSULATOR ASM-BODY RR PNL	84313892	1
N/A*	INSULATOR-R/END LWR PNL REINF	84313893	1

\*For warranty transactions, DO NOT mark this/these parts as the Causal Part. Enter the word "Bulletin" in the Causal Part Description free-flow text field.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1480868*	Rear Acoustic Insulator Panel and Block Installation	1.6 hrs
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

