



Service Bulletin

File in Section: -


Bulletin No.: 17-NA-263

Date: August, 2017

INFORMATION

Subject: Information on Dimples and/or Crease Visible on 2nd Row Seat Back Cover Material When Seat Returned from Fold Flat Position

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2018			All	All
Chevrolet	Traverse						

Involved Region or Country	North America and N.A. Export Regions	
Condition		

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Note: Examples of how the dimples/crease may look on different seat material are shown in the graphics above.

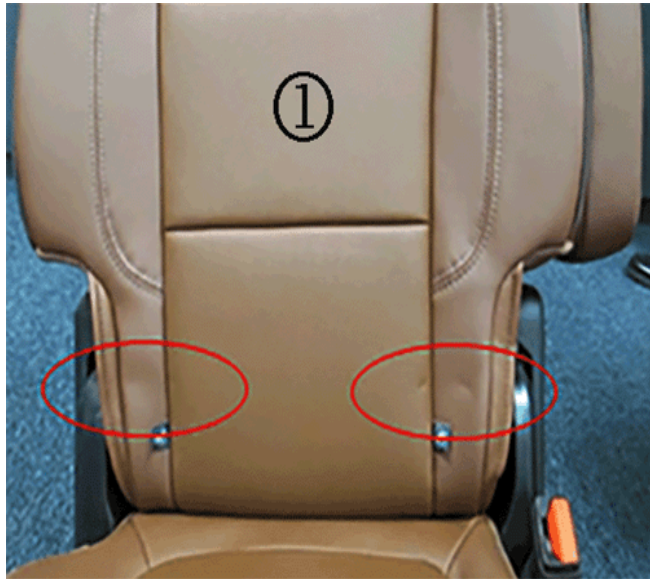
Some customers may comment that upon returning their 2nd row seats from a fold flat to an upright position, there are dimples and/or creases visible in the lower portion of the seat back cover material.

Cause

The seats are operating properly and this is a normal condition.

Correction

The appearance of these dimples/crease is not evidence of damage, but are simply a result of the seat design. These impressions will fade and disappear over a period of time, after the seat is returned upright.



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Note: The graphics above show examples of a time period between a one hour recovery (1) and a four hour recovery (2). Length of time may vary by conditions, however the impressions will fade and disappear.

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. Please share this information with the customer, including a copy of this bulletin.

Version	1
Modified	

