



Service Bulletin

File in Section: -


Bulletin No.: 17-NA-238

Date: August, 2017

INFORMATION

Subject: Wi-Fi Hotspot and/or Data Sharing Feature Not Working Once it is Turned On

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Sonic, Trax	2018	2018				
GMC	Terrain						

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPOs)	Equipped with RADIO-INFOTAINMENT SYSTEM - 3.X LOW HMI, MIDLEVEL CONNECTIVITY 3.X (RPO IOR)
Condition	<p>Some customers may comment that the Wi-Fi hotspot is turned on but the connected device(s) does not work.</p> <div style="text-align: center;">  </div> <p style="text-align: right; font-size: small;">4846535</p> <p>There are two settings icons that have to be toggled (switched) "on" to "green" to enable Wi-Fi: hotspot and share hotspot data.</p>



4846537

Cause	This cause is design intended.
Correction	Need to select BOTH the Wi-Fi hotspot and hotspot data on the display.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3480568*	Syncing WIFI Hotspot	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

