Bulletin No.: PI1086B

GM S

Date: Nov-2017

Service Bulletin

PRELIMINARY INFORMATION

Subject: Shifter Handle Knob Cracked and/or Will Not Operate While Shifting Out of Park

Models: 2012-2016 Chevrolet Sonic

This PI has been revised to add the 2015-2016 Model Years and update the Warranty statement. Please discard PI1086A.

Condition/Concern

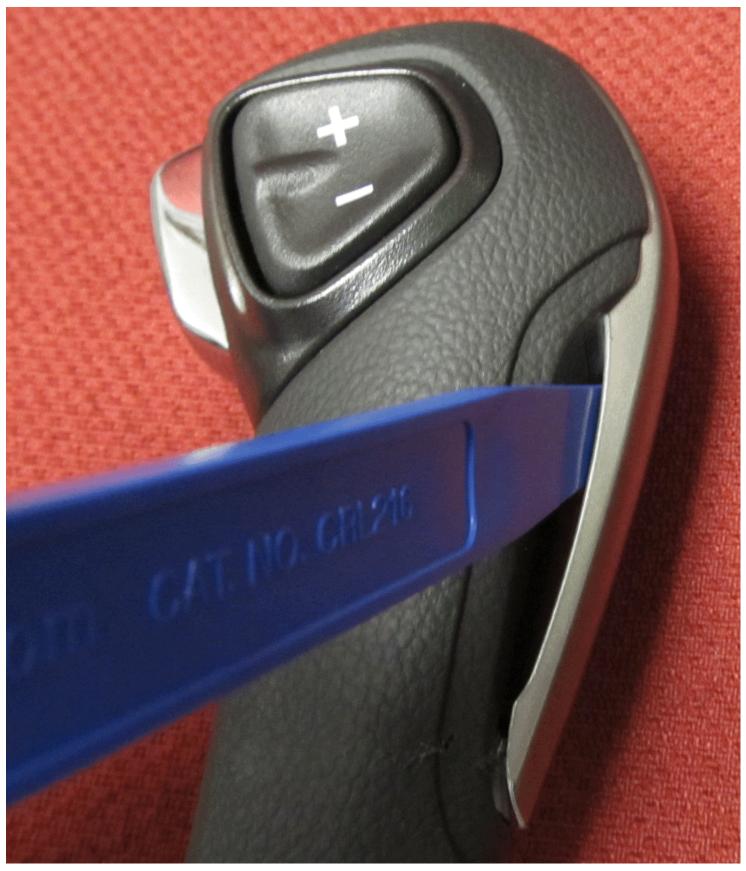
Some customers may comment on the shifter handle knob being cracked and/or will not operate while shifting out of Park.

This condition may occur if the chrome knob on the shifter handle cracks, not allowing the shifter to engage into gear.

Recommendation/Instructions

Replace the chrome shifter knob with the shifter handle knob kit that is now available. **DO NOT** replace the transmission shifter control for this condition.

Follow the procedure below for installing the new shifter handle knob kit:



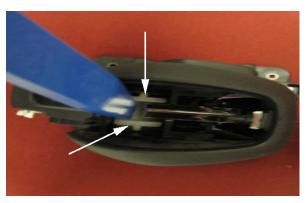
1. Using a trim tool, remove the cover that is located on the top of the shifter handle as shown in the illustration above.



2. Using the same trim tool, remove the cover that is located on the side of the shifter handle as shown in the illustration above.



3. Remove the pin located under the chrome knob as shown in the illustration above.



4. Push down on the white plastic adapter as shown in the illustration above, which will reduce tension on the knob, and remove.



- **5.** Push down on the white plastic adapter and slide the new knob in until the spring is locked in the slot on the knob as shown in the illustratic above.
- 6. Install the new pin and covers.

Parts Information

Part Number	Description
95393161	KNOB PKG A/TRNS CONT LVR
95393166	KNOB PKG A/TRNS CONT LVR (RS Models Only)

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8480038*	Shifter Handle Knob Kit Replacement	0.4 hr
*This is a unique Labor Operation for Bulletin use only.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from information.

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