



NUMBER: 23-014-17

GROUP: Body

DATE: March 17, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-026. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Cracked Clearance Lamps

OVERVIEW:

This bulletin involves replacing the cab clearance lamps.

MODELS:

2017 (DJ) RAM 2500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA, EMEA and LATAM.

NOTE: This bulletin applies to vehicles built on or after July 01, 2016 (MDH 0701XX) or on or before August 01, 2016 (MDH 0801XX) equipped with Clearance Lamps (Sales Code LNC).

SYMPTOM/CONDITION:

The vehicle may have been built with cab clearance lamps that may fail prematurely.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
5	68261677AA	Lamps, Clearance

REPAIR PROCEDURE:

1. Replace all five clearance lamps. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: 08 - Electrical/8L - Lamps and Lighting/Lamps/Lighting - Exterior/Lamp, Cab/Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-50-80-95	Lamps, Clearance - Replace All (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.

FAILURE CODE:

ZZ	Service Action
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