



NUMBER: 08-026-17 REV. A

GROUP: Electrical

DATE: March 11, 2017

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

THIS BULLETIN SUPERSEDES TECHNICAL SERVICE BULLETIN 08-26-17, DATED MARCH 08, 2017, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDES ADDING WITECH 2, UPDATES TO THE OVERVIEW, NOTES AND REPAIR PROCEDURE.**

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-022. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE **wiTECH 2**** SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.**

SUBJECT:

Remote Start Inoperative

OVERVIEW:

****This bulletin involves performing a Restore Vehicle Configuration in the Body Control Module (BCM).****

MODELS:

2017 (GA) Alfa Romeo Giulia

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or before February 20, 2017 (MDH 0220XX) equipped with Remote Start System (Sales Code XBM).

SYMPTOM/CONDITION:

Some customers may notice that the remote start does not always work.

DIAGNOSIS:

Using a Scan Tool ****wiTECH 2**** with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed. If any Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the one listed above is present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

REPAIR PROCEDURE:

NOTE: **If the key code is missing in the Repair Information section, have the service manger get the key code. Not everyone at the dealer will have access to the function.

1. A key code will be needed to perform this procedure. Go to DealerCONNECT>Service>Repair Information>Key Code. Write the key code number on the work order for future Reference.

NOTE: To properly perform this procedure the vehicle must be out of logistics mode. Using wiTECH 2, take the vehicle out of logistics mode by following the Exit Logistic routine is found in the BCM Misc. Function tab.

2. Using wiTECH 2, perform a Restore Vehicle Configuration. This procedure is available under the BCM Misc. Function tab.**
3. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.
4. Verify that the remote start works properly. Does the remote start work properly?
 - a. YES>>> This bulletin has been completed.
 - b. NO>>> Normal diagnostic should be performed.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-CB	Module, Body Control (BCM) Proxi Configuration (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

The dealer must choose which failure code to use. If the customer came in with an issue and if the dealer finds a software update to correct that issue, use failure code CC, for all other use failure code RF.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash