

Service Bulletin

File in Section:

Bulletin No.: 17-NA-139

Date: December, 2017

TECHNICAL

Subject: Rear View Camera Guidelines Shifted Off Center

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS CTS XT5	2017	2017			All	All
Chevrolet	Camaro Cruze	2017	2017			All	All

Involved Region or Country	North America and N.A. Export Regions		
Additional Options (RPOs)	Equipped with I05 and I06 Radios and WITHOUT Surround View (UVH)		
Condition	Some customers may comment that the rear view camera guidelines are misaligned on the display.		
Cause	This may be due to a software calibration concern.		
Correction	Reprogram the Human Machine Interface Control Module (HMI) with the latest SPS (programming) calibrations available in TIS2web.		

Parts Information

No parts are needed for this condition.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810345	Human Machine Interface Control Module Reprogramming with SPS	Use Published Labor Operation Time

USB programming is not required. Depending on the model, the Salesmake/Brand calibration currently titled "new calibration to fix rear view camera guidelines shifted off center" or "new calibration for better rear camera overlay" is designed to address this concern.

Refer to *Human Machine Interface Control Module Programming and Setup* in SI for detailed instructions.

Important: Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install the *EL-49642* SPS Programming Support Tool to maintain system voltage. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.

Service Procedure

Refer to Human Machine Interface Control Module Programming and Setup in SI.

Version	2
Modified	December 5, 2017 – Updated the Model Information.

