



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-327

Date: December, 2017

## TECHNICAL

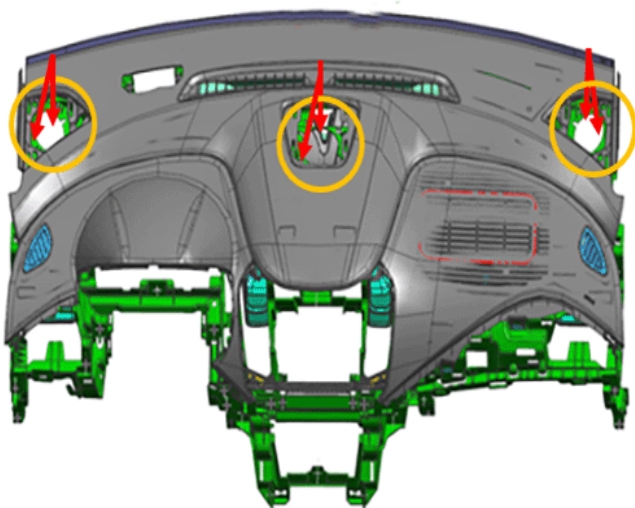
**Subject:** Instrument Panel (IP) Rattle or Buzz Noise

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze (VIN B)	2016	2017			All	All

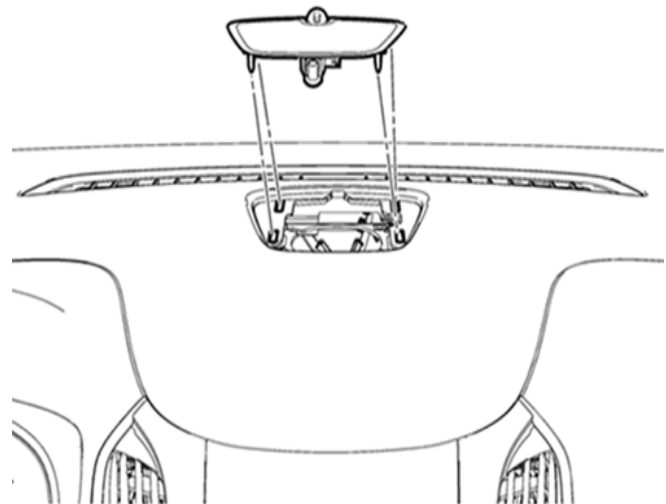
<b>Involved Region or Country</b>	North America, South America, Israel
<b>Additional Options (RPO)</b>	Equipped with Speaker System - Standard Audio (RPO UQF) or Speaker System - 6, Premium (RPO UZ6)
<b>Condition</b>	Some customers may comment on hearing a rattle or buzz noise from the IP during certain driving conditions, such as rough or dirt roads.
<b>Cause</b>	The cause of the condition may be that for particular radio speaker systems, there may be no speaker mounted in the center and/or right/left side positions in the IP. This may allow the push nuts that normally retain the speaker bolts to rattle when there is no speaker present in that location.

### Correction

### Service Procedure



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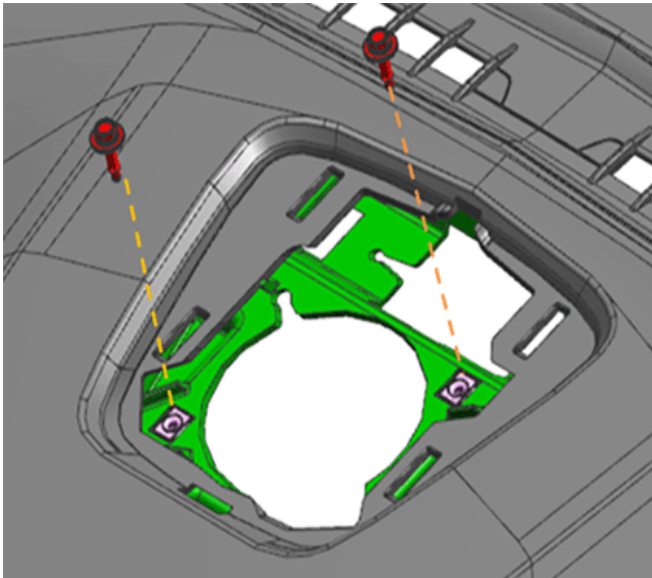


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Verify the condition and install bolts to the appropriate IP locations to keep the push nuts stationary. The RPO UZ6 vehicles will require two bolts for the center position only, the RPO UQF vehicles will require six; two per three locations.

**Note:** For either RPO, start the repair at the center speaker location.

1. Detach the front center radio speaker grille. Refer to *Radio Front Center Speaker Grille Replacement* in SI.



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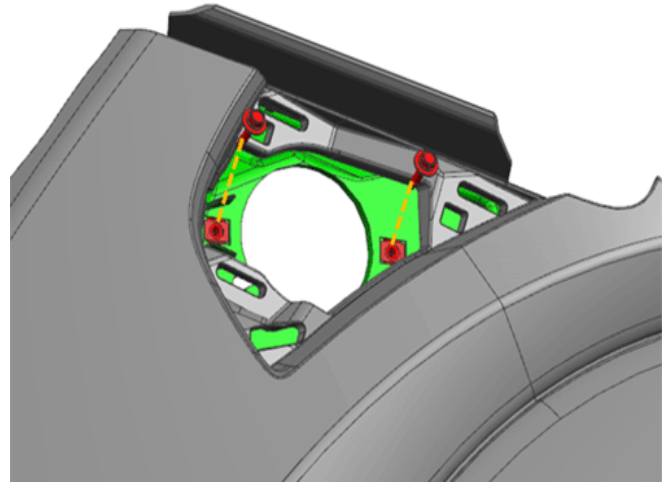
2. Install the service part bolt, listed in the part table below, to both of the clinch nut locations shown above.
3. Reinstall the front center radio speaker grille.
  - **For vehicles equipped with RPO UZ6**, no further action is required.
  - **If vehicle is equipped with RPO UQF**, continue on to step #4.



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**Note:** It is NOT necessary to remove the windshield garnish moldings to remove the front speaker grilles.

4. Using a suitable flat-bladed tool or trim stick, unlock the retaining tabs and remove the right front speaker grille.



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5. Install the service part bolt to both of the clinch nut locations shown above.
6. Reinstall the front radio speaker grille.
7. Repeat steps #4–6 on the left side speaker grille location.

**Parts Information**

Description	Part Number	Qty
BOLT/SCREW	11547755	2 or 6

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
0580218*	Install Center IP Speaker Bolts	0.2 hr
Add	Install Outboard IP Bolts (RPO UQF)	0.1 hr

\*This is a unique Labor Operation for Bulletin use only.

Version	2
Modified	December 6, 2017 – Added a Note above Step 1, updated Correction Step #3 and Labor Operation to correct RPO designation and updated the Warranty statement.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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