




Service Bulletin

File in Section: -
 Bulletin No.: 17-NA-387
 Date: December, 2017

TECHNICAL

Subject: Front Seatbelt Latch Plate Reversed, Front Seatbelt Twisted

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2016	2018			All	All

Involved Region or Country	North America, China
Additional Options (RPOs)	
Condition	 <p style="text-align: right;">1992083</p> <p>Some customers may comment that the seatbelt latch plate is reversed on the belt webbing or that they have to twist the webbing before buckling the seatbelt. This condition can be visually verified by inspecting the location of the latch plate tongue. If the tongue is between the webbing and the pillar post, it is reversed.</p>
Cause	The cause of the condition may be that during pulling or retracting of the seatbelt, the belt material may become folded over. If the seatbelt latch plate is then pulled upward and past the folded over material, it will reverse the latch plate tongue to the wrong side of the belt.
Correction	Do NOT replace the seatbelt retractor for this condition. To correct this condition, perform the following service Procedure repair below.

Service Procedure

1. Pull the majority of the belt webbing out of the retractor.



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When in the correct location, the latch plate tongue will be between the webbing and the seat.

2. With the latch plate resting at its lowest point, take the webbing above the latch plate and fold the webbing over itself at a 45 degree angle. Pinch the folded portion between the thumb and forefinger.
3. Using the other hand, pull the latch plate up over the fold until past the doubled over section.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6480438*	Repair to Untwist Seatbelt Webbing	0.2 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

Version	1
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