



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-385

Date: December, 2017

TECHNICAL

Subject: When Accelerating and/or Coming to a Stop at Low Speed, Speedometer May Suddenly Jump and/or Radio Volume May Suddenly Increase if Speed Compensated Volume Feature is Enabled

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze	2015	2016			All	Manual Transmission Only

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPOs)	Equipped with Manual Transmission Only
Condition	Some customers may comment that when accelerating from a stop and/or coming to a stop at low speed, the speedometer may briefly jump and the radio volume may suddenly increase if the speed compensated volume feature is enabled.
Cause	This may be due to a software calibration within the Engine Control Module (ECM).
Correction	Reprogram the Engine Control Module (ECM).

Service Procedure

If you encounter a vehicle with the above concern, reprogram the engine control module with the latest calibration. Refer to *K20 Engine Control Module: Programming and Setup* in SI.

Parts Information

No parts needed for this condition.

Warranty Information

For vehicles repaired under warranty, use

Labor Operation	Description	Labor Time
2810075	Engine Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	Released December 4, 2017

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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