



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-410

Date: December, 2017

TECHNICAL

Subject: Diesel Exhaust Fluid Life Percent Missing in Driver Information Center (DIC)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2018			1.6L Diesel Engine (RPO LH7)	

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that the diesel exhaust fluid life percent is missing in the driver information center (DIC).
Cause	This condition may be caused by a software anomaly.
Correction	An updated software calibration has been released to address this condition.

Service Procedure

Refer to *P16 Instrument Cluster: Programming and Setup* in SI.

Important: Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install the EL-49642 SPS Programming Support Tool to maintain system voltage. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	Released December 22, 2017

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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