

Service Bulletin

File in Section: -Bulletin No.: 17-NA-358

Date: November, 2017

TECHNICAL

Subject: Gap Between Upper Dash Pad and Center Stack

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Terrain	2018	2018			All	All

nvolved Region or Country North America and Middle East		
Condition	Image: Some customers may comment on a GAP between the upper dash panel and the center stack.	
Cause	This may be due to a fit issue between the dash panel and integrated center stack.	
Correction	Rework the radio control assembly and re-install.	

Service Procedure

If you encounter a vehicle with the above concern, complete the following steps:

- 1. Remove the radio control assembly. Refer to Radio Control Assembly Replacement in SI.
- 2. Once the radio control assembly is removed, remove the two metal retainers at the top of the radio control trim.



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3. Measure the tab in which the retainers were removed from as illustrated above. If the tabs are 25 mm or longer, continue to Step 4. If the tabs are not 25 mm, continue diagnosis referring to SI.



- 4. Using a file, file off 3 mm of material from where the metal retainers slide onto the trim as illustrated above.
- 5. Re-install the metal retainers in original location and install the radio control assembly.

Parts Information

No parts are needed for this condition.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time		
1080558*	Remove Material from Radio Control Assembly	0.6 hr		
*This is a unique Labor Operation for Bulletin use only.				

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Additional Keywords: IOR, IOS, IOU, and IOT

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information



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