



Service Bulletin

File in Section: -


Bulletin No.: 17-NA-358

Date: November, 2017

TECHNICAL

Subject: Gap Between Upper Dash Pad and Center Stack

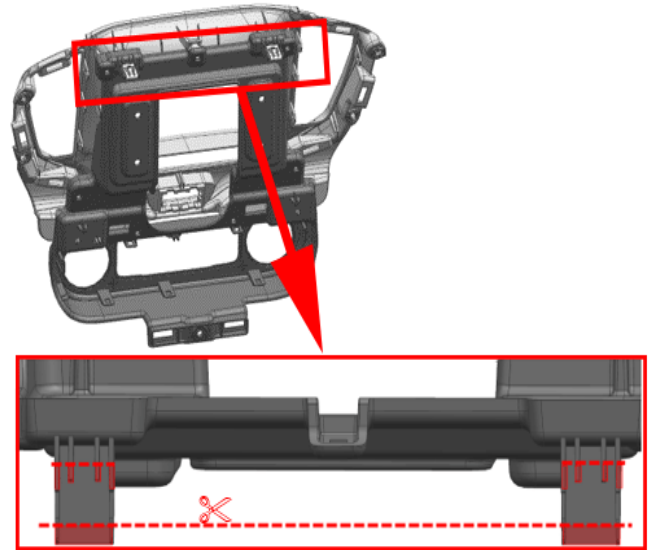
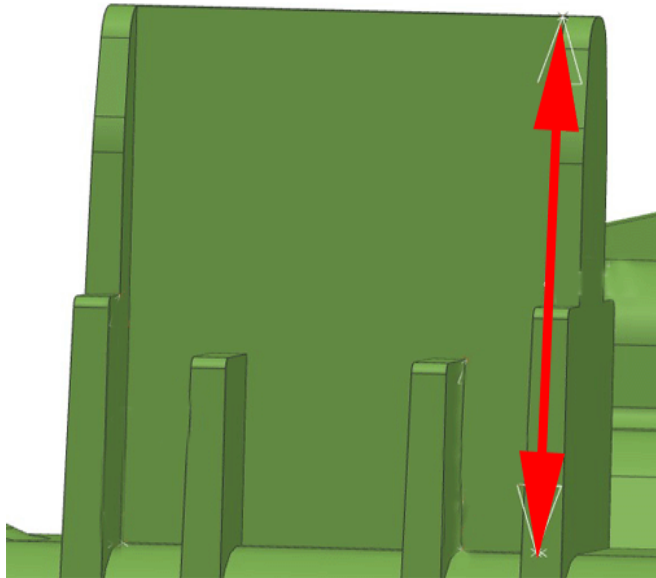
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Terrain	2018	2018			All	All

Involved Region or Country	North America and Middle East
Condition	 <p style="text-align: right;">4887509</p> <p>Some customers may comment on a GAP between the upper dash panel and the center stack.</p>
Cause	This may be due to a fit issue between the dash panel and integrated center stack.
Correction	Rework the radio control assembly and re-install.

Service Procedure

If you encounter a vehicle with the above concern, complete the following steps:

1. Remove the radio control assembly. Refer to *Radio Control Assembly Replacement* in SI.
2. Once the radio control assembly is removed, remove the two metal retainers at the top of the radio control trim.



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3. Measure the tab in which the retainers were removed from as illustrated above. If the tabs are 25 mm or longer, continue to Step 4. If the tabs are not 25 mm, continue diagnosis referring to SI.

4. Using a file, file off 3 mm of material from where the metal retainers slide onto the trim as illustrated above.
5. Re-install the metal retainers in original location and install the radio control assembly.

Parts Information

No parts are needed for this condition.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1080558*	Remove Material from Radio Control Assembly	0.6 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released November 15, 2017

Additional Keywords: IOR, IOS, IOU, and IOT

