



Service Bulletin

File in Section: -

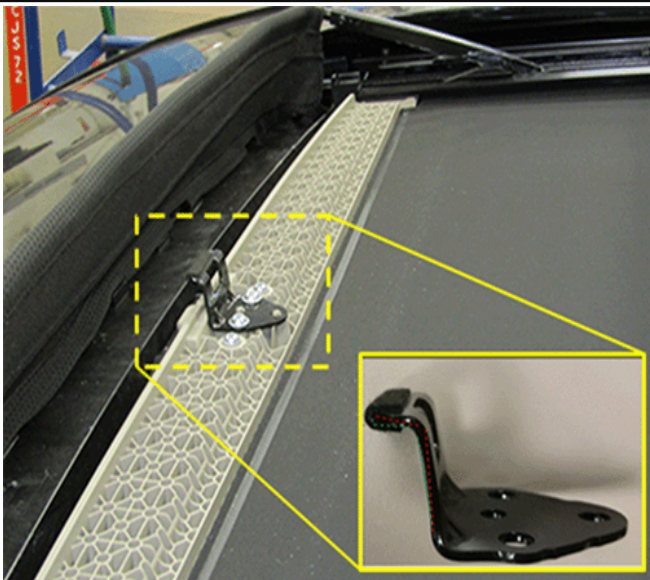
Bulletin No.: 17-NA-371

Date: December, 2017

TECHNICAL

Subject: Sunshade Auto Open Feature Noisy or Inoperative, and/or Sunshade Latch Handle Broken

Brand:	Model:	Model Year:		VIN and Build Date Breakpoints:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2018	SOP	August 31, 2017	All	All
Chevrolet	Traverse	2018	2018				
GMC	Acadia (VIN N)	2017	2017				
GMC	Acadia	2018	2018	SOP	VIN – 1GKKN-PLS6JZ1-25361		

Involved Region or Country	North America, N.A. Export Regions
Additional Options (RPOs)	Equipped with ROOF-SUN, GLASS, SLIDING, ELEC, TRANSPARENT GLASS FIXED (C3U).
Condition	<p>Some customers may comment on the following:</p> <ul style="list-style-type: none"> For 2017, and some early 2018 model year vehicles, the front sunshade latch handle may be noisy or broken when the sunroof is opened without opening manual shade first. For 2018 model year vehicles, the front sunshade latch handle may be noisy or broken when the sunroof is opened without opening the manual shade first, or not functioning at all.
Cause	 <p>4900559</p> <p>The cause of the condition may be that the sunroof sunshade auto open bracket may cause noisy operation or a broken latch handle during opening, if the sunshade is left closed.</p>

Correction

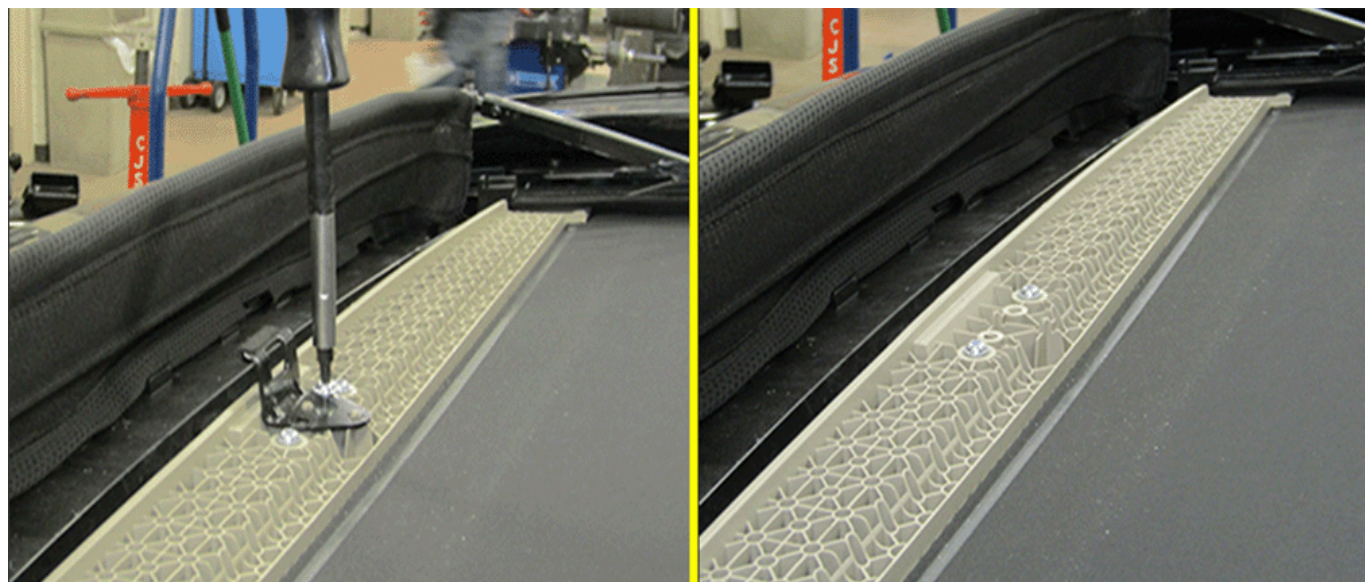
Note: All vehicles built after the VIN or build date listed in the table above will NOT have the auto open bracket installed on the sunshade.

Verify the condition, remove the sunshade auto open bracket and replace the latch handle ONLY (if broken), following the Service procedure below.

Service Procedure

4900563

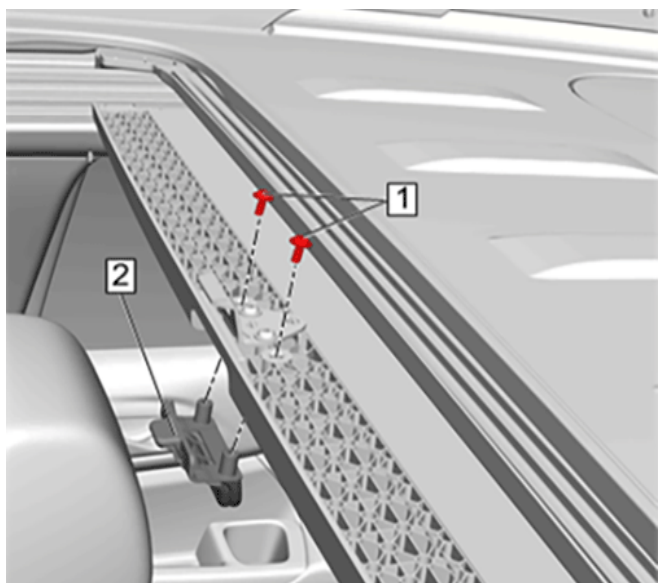
1. Open the front sunshade, then open the front sunroof window. Pull down slightly on the front edge of the sunshade and close it with the sunroof open.



4900568

Note: Please explain to the customer that the sunshade auto open feature has been eliminated as a product improvement.

2. Remove the two screws and the sunshade auto open bracket from the sunshade.



4900572

Important: If the sunshade latch handle is found to be broken, replace the handle only. DO NOT replace the sunshade assembly for this concern.

3. If broken, replace the sunshade handle (2). Refer to *Sunroof Sunshade Handle Replacement*, in SI.
4. Close the sunroof window.

Parts Information

Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the proper part to order.

Causal Part	Description	Part Number	Qty
N/A	HANDLE ASM-SUN RF S/S (SHALE)	84279479	1, If necessary
	HANDLE ASM-SUN RF S/S (GREY)	84279480	

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6080268*	Sunshade Auto Open Bracket Removal	0.2 hr
Add	Sunroof Sunshade Handle Replacement	0.1 hr
* This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

Version	1
Modified	Released November 27, 2017