



# Service Bulletin

File in Section: -


Bulletin No.: 17-NA-246



Date: November, 2017

## TECHNICAL

**Subject:** Outer Window Belt Moldings Poor Fit and Retention

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2018			All	All
GMC	Terrain	2018	2018			All	All

Involved Region or Country	North America and N.A Export Regions
Condition	 <p>4840370</p> <p>Some customers may comment on poor fit and retention of the outer window belt moldings to the doors.</p>

	 <p style="text-align: right;">4840369</p> <p><b>Note:</b> This condition can occur on any of the four doors and can occur on black or chrome moldings.</p>
<p><b>Cause</b></p>	<p>This may be caused by the original molding design not providing the proper fit to the door surface.</p>
<p><b>Correction</b></p>	 <p style="text-align: right;">4890893</p> <p>Remove and install retention clips on all window belt reveal moldings.</p>

**Parts Information**

Causal Part	Description	Part Number	Vehicle/Side
N/A*	Clip	11549280	All
<p>For warranty transactions, DO NOT mark this/these parts as the Causal Part. Enter the word "Bulletin" in the Causal Part Description free-flow text field.</p>			

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1080568*	Add Retention Clips to All Window Belt Reveal Moldings	1.0 hr

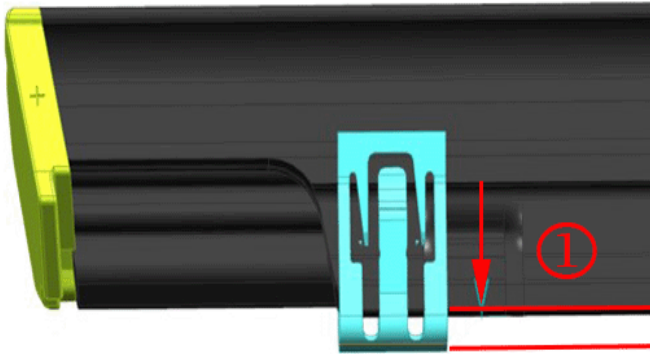
\*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

## Service Procedure

If you encounter a vehicle with the above concern, remove and install clips on **all** window moldings by referencing the proper procedure listed below:

### Front Window Molding Retention Clip Installation

1. Remove front window molding. Refer to *Front Side Door Window Belt Reveal Molding Replacement* in SI.



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2. Install a clip at the B-pillar fore/aft from the corner of the trim per the picture.
3. Slide the clip onto belt molding stopping 2.0 mm (1) from the base of the molding per the picture. Be careful not to over install.
4. Re install the belt molding by aligning the belt molding end cap to edge of door. Making sure the belt molding clip is under the applique and the part is fully seated. You should hear audible click(s) when clip snaps under the applique.
5. Check installation retention by gently lifting part with finger tips. You should not be able to lift the belt molding with light pressure.

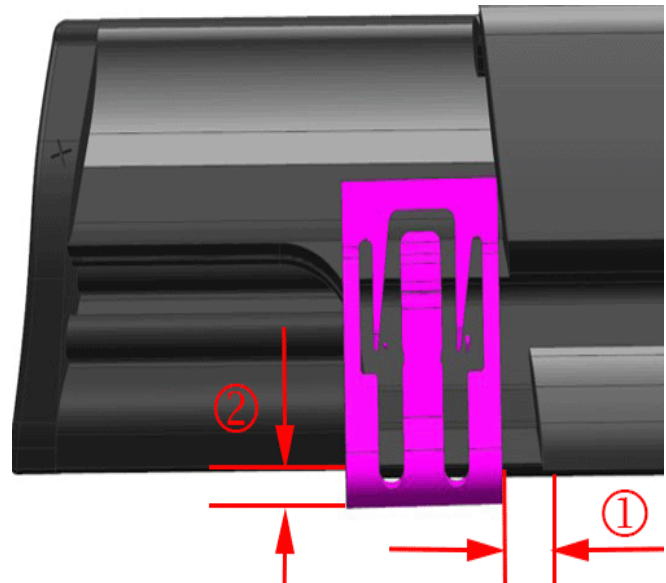
### Rear Window Molding Retention Clip Installation

1. Remove rear window molding. Refer to *Rear Side Door Window Belt Reveal Molding Replacement* in SI.



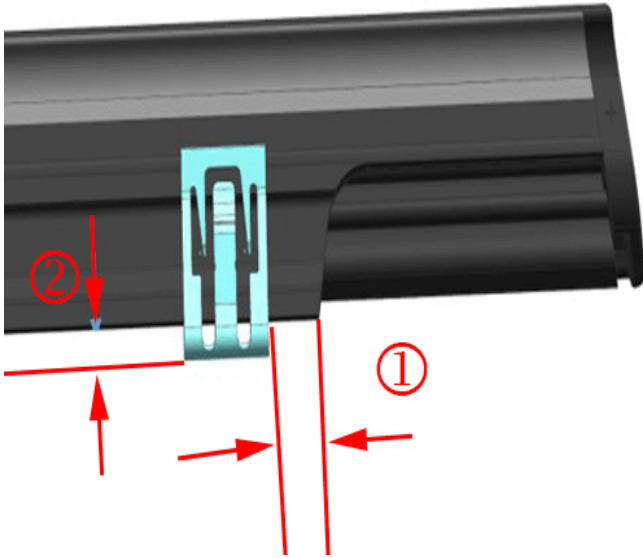
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2. Remove the crimp in the outer belt molding at the C-pillar (rear of molding) by flattening with a pair of pliers.



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3. Install the clip at the C-pillar fore/aft 3.0 mm (1) from the trim per the picture.
4. Slide a clip onto belt molding stopping 2.0 mm (2) from the base of the molding per the picture. Be careful not to over install.



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5. Install another clip at the B-pillar fore/aft 7.0 mm (1) from the trim per the picture.
6. Slide the clip onto belt molding stopping 3.0 mm (2) from the base of the molding per the picture. Be careful not to over install.
7. Re install the belt molding by aligning the belt molding end to edge of door. Making sure the belt molding clip is under the applique and the part is fully seated. You should hear audible click(s) when clip snaps under the applique.

Continue to fully seat the outerbelt working towards the rear of the door. Make sure the C-pillar end (rearmost end) of the outerbelt is fully seated engaging the clip into the fixed glass. You will not hear an audible click at this end.

8. Check installation retention by gently lifting part with finger tips at both ends of the outerbelt. You should not be able to lift the belt molding with light pressure.

<b>Version</b>	2
<b>Modified</b>	Released November 02, 2017– To update Service Procedure.