



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-171

Date: November, 2017

TECHNICAL

Subject: Hesitation, Stalling, Engine Speed Flare While Coasting, Unintended Acceleration Feel During a Parking Lot Maneuver, Reduced Surge in Low Speed Maneuvers, Stumble, Harsh Tip-In/Tip-Out, Park-Reverse-Drive Shift Concerns, Harsh Shifts, Erratic Shifts, Engine Vibration, Vibration, Buzz and/or Humming from Steering Wheel, Malfunction Indicator Lamp (MIL) Illuminated - DTC P0097, P0106, P0128, P0181, P0263, P0266, P0269, P0272, P0275, P0278, P0281, P0284, P040C, P040D, P041C, P041D, P0483, P054F, P11CC, P10D1, P20EE, P22FE, P2BAA, P24C7, P2476, P24B1, P244C, P2635, P2636 Set

This Bulletin replaces PIP5480A, PIP5469A and PIP5470A. Please discard PIP5480A, PIP5469A and PIP5470A.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado Models	2017	2017			Diesel (RPO L5P)	Automatic (RPO MW7)
GMC	Sierra Models						

Involved Region or Country	North America and N.A. Export Regions
Condition	<p>Some customers may comment on one or more of the following conditions:</p> <ul style="list-style-type: none">• MIL is illuminated• Hesitation• Stalling• Engine speed flare while coasting• Unintended acceleration feeling during parking lot maneuver• Reduce surge in low speed maneuvers• Stumble• Harsh tip-in/tip-out• Park-Reverse-Drive shift concerns• Harsh shifts• Erratic Shifts• Engine vibration felt around 1700 RPM or highway speed around 75 mph (120 km/h)• Engine first order vibration felt in the steering wheel <p>The technician may find one or more of the following DTCs set:</p> <ul style="list-style-type: none">• P0097• P0106• P0128• P0181• P0263• P0266

	<ul style="list-style-type: none"> • P0269 • P0272 • P0275 • P0278 • P0281 • P0284 • P040C • P040D • P041C • P041D • P0483 • P054F • P10D1 • P11CC • P20EE • P22FE • P244C • P2476 • P24B1 • P24C7 • P2635 • P2636 • P2BAA <p>Note: Engine first order vibration measured at the driver's inboard seat track will be between .004 and .007G at 1700 RPM. Normal engine 1st order vibration would be less than .002G at 1700 RPM.</p>
Cause	This condition may be caused by an anomaly in the Engine Control Module (ECM) and the Transmission Control Module (TCM).
Correction	Refer to Product Emission Campaign #17337. If the campaign has already been completed, refer to SI for additional diagnostics.

Version	7
Modified	<p>June 19, 2017 - Added TCM information.</p> <p>July 12, 2017 - Updated the Correction section and Warranty Information.</p> <p>Sept. 5, 2017 - Added Engine Vibration information to the Condition section.</p> <p>Sept. 19, 2017 - Added VIN information and update Condition information.</p> <p>Sept. 29, 2017 - Remove VIN breakpoint.</p> <p>Nov. 08, 2017 - Added additional codes and Campaign information.</p>

Additional Keywords: Hard, Clunk, Bangs, Slip,
LCT1000, Allison A1000, Lag, Lagging, Bang, Banging

