



Service Bulletin

File in Section: -


Bulletin No.: 17-NA-349

Date: November, 2017

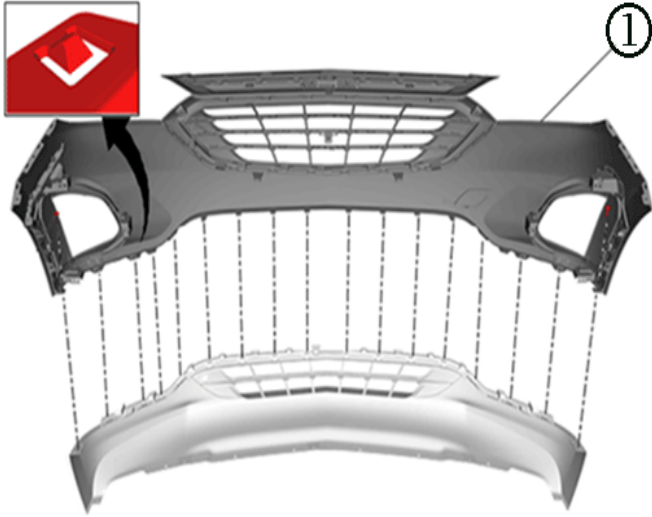
TECHNICAL

Subject: Front and Rear Fascia Paint Mismatch, Color Sandy Ridge Metallic

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2018	April 17, 2017	May 12, 2017	All	All

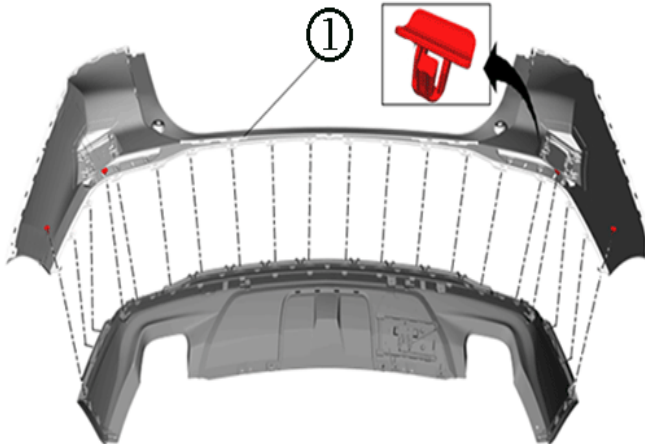
Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPOs)	Paint Code WA44C (RPO — G8K)
Condition	 <p style="text-align: right; font-size: small;">4891581</p> <p>Some customers may comment on seeing that the front and rear fascia color does not match the color of the body. The mismatch is most noticeable in low light conditions or when the vehicle is indoors.</p>
Cause	The cause of the condition may be a paint variation when applied at the assembly plant.
Correction	<p>Important: Refer to the latest revision of the GM Approved Refinish Materials book to identify the paint systems you may use that have been engineered to meet GM standards.</p> <p>The latest revision of the GM Approved Refinish Materials booklet is located on the Genuine GM Parts website at www.genuinegmparts.com.</p> <p>Apply correct color and clear coat to fascias, then blend fenders and liftgate/quarter panels to match, following the service Procedure below.</p>

Service Procedure



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1. Remove the front upper fascia (1). Refer to *Front Bumper Upper Fascia Replacement (Equinox)* in SI.

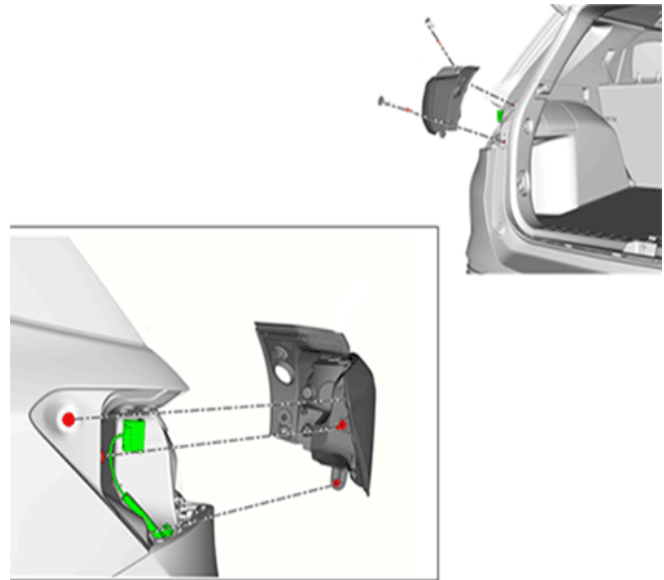


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2. Remove the rear bumper upper fascia (1). Refer to *Rear Bumper Upper Fascia Replacement (Equinox)* in SI.

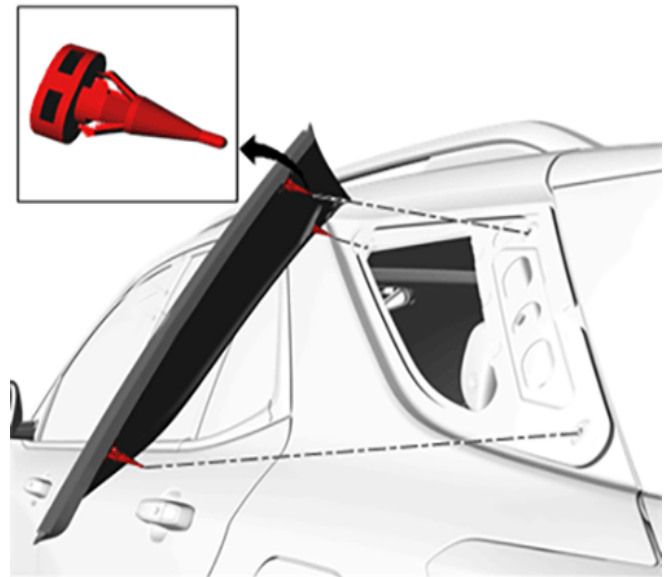
Important: For additional painting information, refer to *Basecoat/Clearcoat Paint Systems* in SI.

3. Color/clear coat the front upper fascia.
4. To insure color match to the front fascia, partial color/clear coat both front fenders.
5. Color/clear coat the rear upper fascia.



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6. Remove the right and left rear body structure stop lamps. Refer to *Rear Body Structure Stop Lamp Replacement* in SI.



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7. Remove the right and left quarter windows. Refer to *Body Side Window Replacement* in SI.



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8. Remove the liftgate trim panels. Refer to *Liftgate Upper Side Trim Finish Panel Replacement*, in SI.
9. To insure color match to rear fascia, partial color/clear coat both quarter panels and the liftgate.
10. Reinstall the liftgate trim panels. Refer to *Liftgate Upper Side Trim Finish Panel Replacement*, in SI.
11. Reinstall the right and left quarter windows. Refer to *Body Side Window Replacement* in SI.
12. Reinstall the right and left rear body structure stop lamps. Refer to *Rear Body Structure Stop Lamp Replacement* in SI.
13. Reinstall the rear bumper upper fascia. Refer to *Rear Bumper Upper Fascia Replacement (Equinox)* in SI.
14. Reinstall the front upper fascia. Refer to *Front Bumper Upper Fascia Replacement (Equinox)* in SI.

Parts Information

Replace liftgate emblems as necessary. Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the proper parts to order.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Submit actual cost of paint materials.

Labor Operation	Description	Labor Time
1480928*	Color/Clear Coat Fascias, Partial Color/Clear Coat Fenders, Quarters, Liftgate (Incl. Paint Mix, Emblem Replacement)	19.4 hrs
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

Version	1
Modified	Released November 07,2017

