



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-348

Date: November, 2017

INFORMATION

Subject: Information on Dinghy and/or Flat Tow Procedure

Attention: This Bulletin applies only to 4 cylinder vehicles due to the use of electric power steering system.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2010	2017			LAF, LEA	
GMC	Terrain						

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may notice instability when using a dinghy to tow a vehicle during certain towing conditions.
Cause	This condition may be caused by fuse 32 being removed from the instrument panel fuse block as outlined in the owner manual. Dinghy tow procedure affects the steering system stability.
Information	Leave fuse 32 installed. Remove fuse 15 (2010 model year vehicles) and fuse 16 (2011-2017 model year vehicles) engine compartment fuse block. An auxiliary battery charger will need to be installed onto the tow vehicle and the charging leads connected to the battery of the vehicle to be towed. This will prevent discharging the battery on the dinghy tow vehicle. ⇒ Example Product: https://rvibrake.com/products/towed-battery-charger?variant=8804388741

Additional Information

Front-wheel-drive and all-wheel-drive vehicles may be dinghy towed from the front. These vehicles can also be towed by placing them on a platform trailer with all four wheels off of the ground.

For vehicles being dinghy towed, the vehicle should be run at the beginning of each day and at each RV fuel stop for about five minutes. This will ensure proper lubrication of transmission components.

Towing Procedure

To tow the vehicle from the front with all four wheels on the ground:

Important: If the vehicle is towed without performing each of the steps listed under "Dinghy Towing," the automatic transmission could be damaged. Be sure to follow all steps of the dinghy towing procedure prior to and after towing the vehicle.

Important: If 105 km/h (65 mph) is exceeded while towing the vehicle, it could be damaged. Never exceed 105 km/h (65 mph) while towing the vehicle.

Note: It is no longer required to remove fuse 32.

1. Position the vehicle to be towed and secure it to the towing vehicle.
2. Remove the Antilock Brake System Module fuse, from the engine compartment fuse block and store it in a safe location.
3. Turn the ignition key to ON/RUN, and shift the transmission to D (Drive). Note: disregard "Service Power Steering" message on IP cluster display.
4. Shift the transmission to N (Neutral).
5. Turn the ignition key to ACC/ACCESSORY.
6. Turn all accessories off.

To prevent the battery from draining while the vehicle is being towed, connect vehicle battery to auxiliary power.

Destination Procedure

Once the destination is reached:

Important: Do not tow a vehicle with the front drive wheels on the ground if one of the front tires is a compact spare tire. Towing with two different tire sizes on the front of the vehicle can cause severe damage to the transmission.

Important: Use of a shield mounted in front of the vehicle grille could restrict airflow and cause damage to the transmission. The repairs would not be covered by the vehicle warranty. If using a shield, only use one that attaches to the towing vehicle.

1. Set the parking brake.
2. Shift the transmission to P (Park).
3. Turn the ignition key to LOCK/OFF.
4. Install the Antilock Brake System Module fuse.
5. Start the engine and let it idle for more than three minutes before driving the vehicle.

Parts Information

No parts are required for this repair.

Version	1
Modified	Released November 20, 2017

