



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-343

Date: November, 2017

INFORMATION

Subject: Information on Weak or Discharged Battery After Flat or Dinghy Towing the Vehicle

Attention: This Bulletin only applies to vehicles equipped with the LYX engine with FWD or the LH7 engine with FWD or AWD.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2018			1.6L Diesel (LH7) and 1.5L (LYX)	

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that the battery is weak or discharged after flat or dinghy towing the vehicle.
Cause	This condition may be caused by the vehicle calibration not allowing the vehicle to power down for towing.
Information	<p>Important: When installing a battery charger. It will be required to install the charger cables to the battery jump post and not the battery clamps.</p> <p>Note: Reference the owner manual to determine if the vehicle is flat/dinghy tow capable.</p> <p>Install a battery maintainer onto the tow vehicle and connect the charger leads to the vehicle.</p> <p>⇒ Example Product: https://rvibrake.com/products/towed-battery-charger?variant=8804388741</p> <p>⇒ This will maintain the battery of the Equinox while towing.</p>

Parts Information

No parts are required for this repair.

Version	1
Modified	Released November 8, 2017

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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