



# Service Bulletin

File in Section: -

Bulletin No.: 17-NA-290

Date: November, 2017

## TECHNICAL

**Subject: Intermittent Blank/Missing Driver Information Center Info Pages Upon Start Up**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro Colorado Impala Malibu	2017	2018	SOP	May 31, 2017	All	All
Chevrolet	Equinox	2018	2018			All	All
GMC	Canyon	2017	2018			All	All

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Additional Options (RPOs)</b>	Equipped with Instrument Panel Cluster RPO UDD
<b>Condition</b>	Some customers may comment that the Driver Information Center (DIC) info page goes blank/missing on start up at times while in the Info tab and if they try to go to the Option tab to edit the Info list, no info pages will be shown. However, after cycling the ignition, normal operation will resume again. All other apps (phone, navigation, etc.) will still work properly as well.
<b>Cause</b>	This may be due to an Instrument Panel Cluster (IPC) software concern.
<b>Correction</b>	If this concern is reported, compare the instrument panel cluster calibration/software part numbers to those in TIS2web to determine if any updated instrument panel cluster programming updates are available. If so, program the instrument panel cluster as outlined in the Instrument Cluster Programming and Setup procedure in SI and re-evaluate the concern.

### Parts Information

No parts needed for this condition.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

<b>Version</b>	2
<b>Modified</b>	November 17, 2017 – Added the 2018 Chevrolet Equinox.

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