



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-269

Date: November, 2017

TECHNICAL

Subject: Rear Camera Screen Bright at Night

Attention: This Bulletin replaces PIT5573. Please discard PIT5573.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado, Suburban, Tahoe	2017	2018	SOP	June 12, 2017		
GMC	Sierra, Yukon Models						

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPOs)	Equipped with RADIO-INFOTAINMENT SYSTEM - UPLEVEL HMI, ENHANCED CONNECTIVITY and RADIO-INFOTAINMENT SYSTEM - UPLEVEL HMI, ENHANCED CONNECTIVITY, EMBEDDED NAVIGATION (RPOs IO5, IO6) WITHOUT RPO U42
Condition	Some customers may comment that the rear camera display is too bright at night.
Cause	This condition may be caused by a software anomaly.
Correction	Updated software calibration has been released to address this condition. Reprogram the A22 Radio Controls with the latest software available.

Service Procedure

Refer to *Radio Control Programming and Setup* in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2881278*	A22 Radio Control Reprogramming with SPS	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	Sept. 13, 2017 – Added the 2018 Model Year. November 22, 2017 – Revising to add Breakpoint.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION