



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-151

Date: November, 2017

TECHNICAL

Subject: Outside Noise Heard from Back of Cab

Brand:	Model:	Model Year:		VIN and Build Date Breakpoints:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2016	2016	Flint - GT12 UEG9- GF252901 Fort Wayne - 1GTV2 MEH1- GZ364746 Silao - July 13, 2016	Flint - 1GC4K- YC86- GF297584 Fort Wayne - 1GCV KRECX- GZ429370 Silao - EOP	All	All
GMC	Sierra	2016	2016				
Chevrolet	Silverado	2017	2017	Flint - 1GC1K- XEY9- HF100001 Fort Wayne - 1GC2K- WEY5- HZ100025 Silao - SOP	Flint - 1GT12- UEY1- HF100069 Fort Wayne - 1GCN- KNEC- 7HZ1 92282 Silao - March 22, 2017		
GMC	Sierra	2017	2017				

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment on hearing outside noise from the back of vehicle cab.
Cause	The cause of the condition may be a window of vehicle builds involved a cab insulator supplier change in which a 2D design was installed which didn't comply with previous 3D insulator acoustic performance.
Correction	Inspect the vehicle's rear cab insulator to verify which design it currently has and continue to the repair recommendation in the Service Procedure below.

Parts Information

Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the proper part to order.

Service Procedure

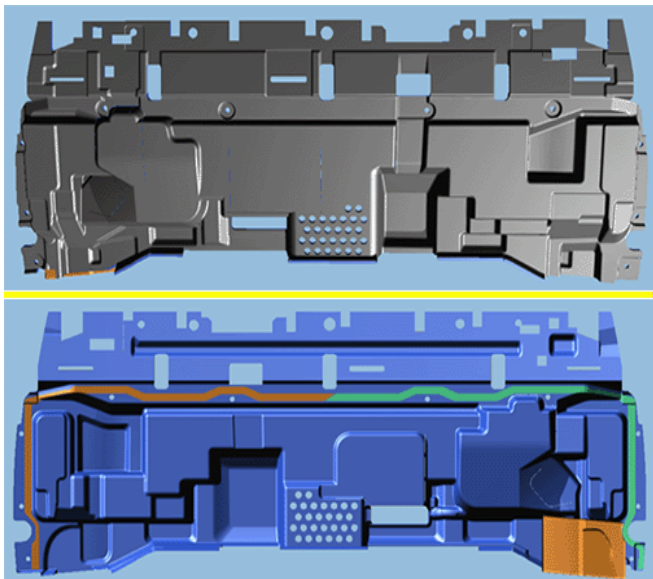
Note: Replacement of the insulator should only be performed on vehicles that fall between the breakpoints noted above.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1047400	Body Rear Panel Insulator Replacement	Use Published Labor Operation Time

Inspect the rear cab insulator to verify which insulator the vehicle contains:



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4791128

- If the vehicle contains the **3D** insulator shown in the front and rear view examples above, **DO NOT** replace the insulator. No further repairs are recommended.
- If the vehicle contains the **2D** insulator shown in the front and rear view examples above, acoustic performance can be gained by replacing the insulator with the **3D** design. Replace the body rear panel insulator. Refer to *Body Rear Panel Insulator Replacement* in SI.

Version	3
Modified	August 24, 2017 – Added 2016 Model Year and Updated VIN Breakpoints November 20, 2017 – Updated Silao Build Date Breakpoints for 2016 and 2017.

Additional Keywords: road

