

NUMBER: 23-030-17

GROUP: 23 - Body

DATE: June 24, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-051. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE UN-SOLD VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. FOR VEHICLES NOT INCLUDED IN THE RRT VIN LIST, APPLICATION OF THIS SERVICE BULLETIN TO SOLD UNITS IS BASED UPON THE CUSTOMER EXPERIENCING THE SYMPTOM/CONDITIONS. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Hood Seal Torn or Deformed

OVERVIEW:

This bulletin involves replacing the hood seals due to damage and/or being torn.

MODELS:

2015 - 2017

(LA)

Dodge Challenger

NOTE: This bulletin applies to vehicles within the following markets/countries: EMEA/(Gulf Coast Countries)

NOTE: This bulletin applies to vehicles built on or before May 12, 2017 (MDH 0512XX) equipped with Middle East Equipment Group (Sales Code ABD).

SYMPTOM/CONDITION:

The customer may experience the hood seal drooping due to cracks and tears on the hood seal.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

NOTE: The hood seal should be replaced automatically if part of the RRT.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68051392AB	Hood Seal
11	06500898	Retainer, M4.95x25 Rivet

REPAIR PROCEDURE:

1. Open hood and remove both upper close out panels (Fig. 1) .

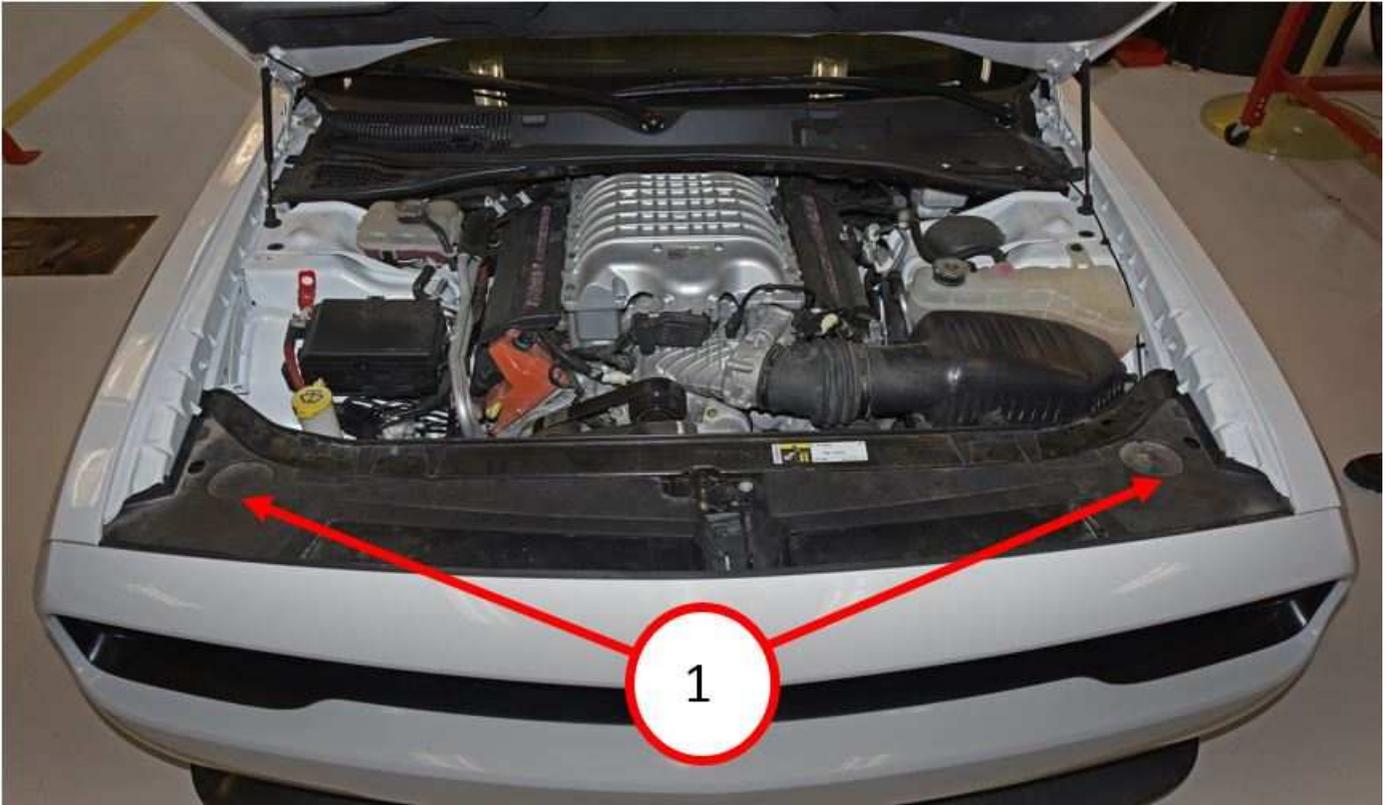


Fig. 1
Front View of Vehicle

1 - Upper Close Out Panels

- 2. Remove all hood seal retainers (plastic rivets) and the hood seal (Fig. 2) . Replace with new hood seal and retainers listed in Parts Required.

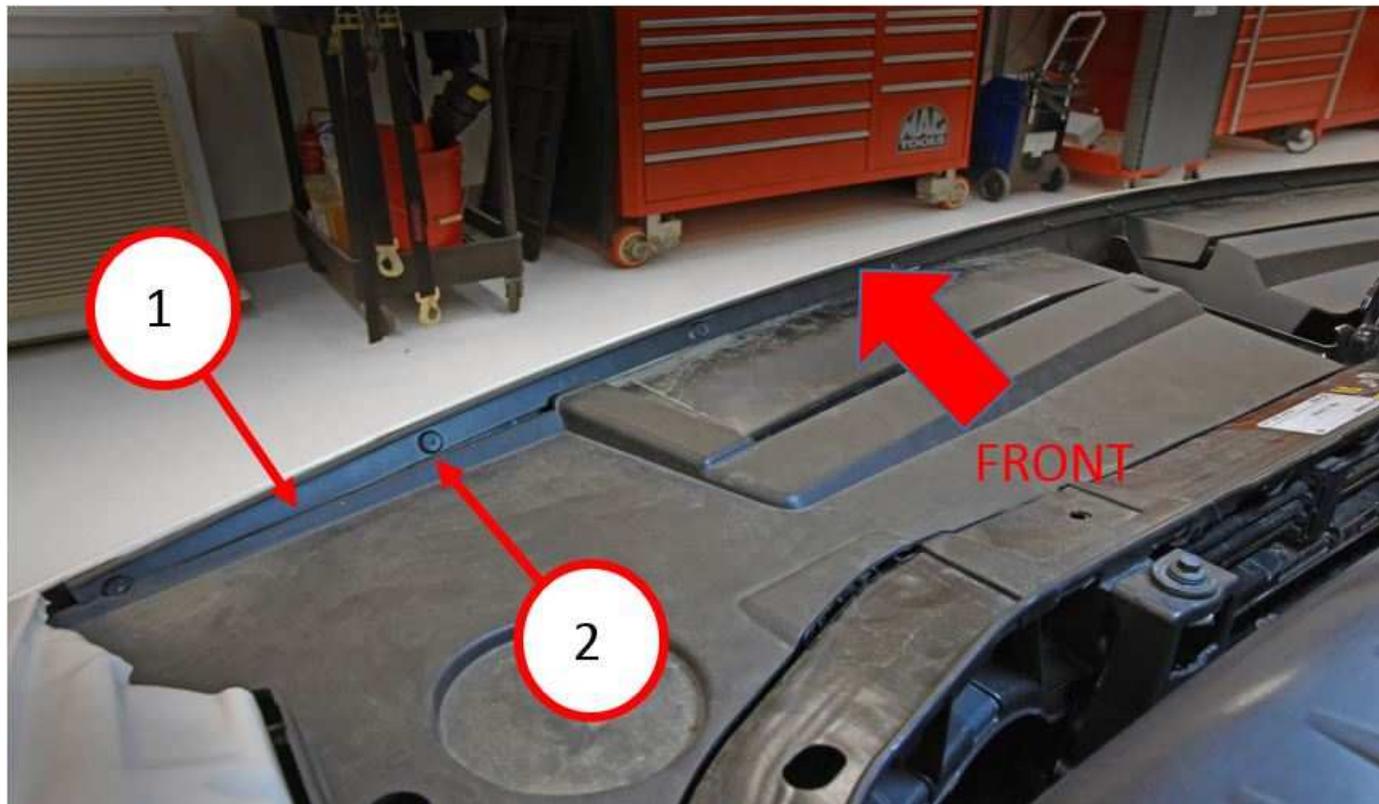


Fig. 2

View of Hood Seal and Retainers (shown with upper close out panels in place)

- 1 - Hood Seal
- 2 - Hood Seal Retainers (Plastic Rivets)

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-51-03-95	Seal, Hood, Body Mounted - Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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