

9003749

06/28/2017

MY17 All Makes

All Bodies

## **GPOP - Issue Review System**

**Part Number:** 68271367A\$, 68271368A\$, 68306937A\$, 68306938A\$, 68292884A\$, 68292885A\$, 68306927A\$, 68306928A\$, 68292890A\$, 68292891A\$, 68292896A\$, 68292897A\$, 68292898A\$, 68292899A\$, 68232022A\$, 68232023A\$

**Part Description:** RA2 Radio 5" Uconnect

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**Issue Description:** Before replacing this radio, make sure you can reproduce the customer issue. If the radio is locked up, has a blank screen, or no sound, please perform a vehicle battery reset. If radio functionality is resumed, return the vehicle to the customer. If there are any questions or concerns or the vehicle has been in for repair for the same radio concern more than once, please call Rick Gordon at Cell (248) 630-6281. If no response in 15 minutes, proceed with repair.

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Contact us at [CAGRIS@Chrysler.com](mailto:CAGRIS@Chrysler.com) for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.

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