

From: banase@nsk-corp.com
Sent: Friday, November 17, 2017 6:45 PM
To: santas@worldpac.com
Cc: hansw@worldpac.com; randyh@worldpac.com; cooperd@nsk-corp.com
Subject: NSK Potential mis-label inspection - WORLD PAC

Hi Santa,

We are currently investigating the potential of a mis-labeled product or product packing issue in your inventory of NSK 66BWKH27 Wheel Hub Bearings. Based on our investigation to date we are confident that this is a labeling or packaging issue and not a product manufacturing issue. Because of this issue, NSK would like to inspect your inventory, and will send NSK team members to your location(s) as soon as possible.

NSK has not received any customer complaints on this wheel hub, though at this time we want to complete our investigation by taking a proactive approach to verify your inventory and to make any necessary adjustments.

Please let me know how many you currently have in stock, and their locations so our team can schedule a time to do the inspection.

Regards,

Eric

The NSK logo is displayed in a bold, red, sans-serif font.

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