

Subarunet Announcement



To: All Subaru Dealers
 From: Subaru of America, Inc.
 Date: December 22, 2017

Subject: Removal of Certain Fujitsu 10 Audio / Navigation Update Files from Subarunet

The following update files have been temporarily removed from Subarunet due to potential quality concerns with the 2nd file used in those updates.

Retailers are requested to take the following action:

- If any of the following Fujitsu 10 Audio / Navigation files have been downloaded and saved locally, please discontinue their use and delete them immediately

If you have a head unit that was unable to complete the update while using one of these 2nd files, recovery will be possible once corrected files have been released.

SOA and SBR are currently working to resolve these concerns and will post corrected files as quickly as possible. A follow up Subarunet announcement will be made as soon as this is accomplished.

We apologize for any inconvenience resulting from this concern.

Model	Model Year	NAVI / DA	Faceplate ID Number	Update Software File Name		Subarunet Link Title
				Update File #1 Name	Update File #2 Name	
Legacy / Outback	2017	NAVI	FM666US	LONNU9508_USB_1st.zip	LONNU9508_USB_2nd.zip	2017MY Legacy & Outback w/ F10 7" NAVI Update File #1- 12-2017
			FM686US			2017MY Legacy & Outback w/ F10 7" NAVI Update File #2- 12-2017
		DA	FB856UM	LODAOU9507_USB_1st.zip	LODAOU9507_USB_2nd.zip	2017MY Legacy & Outback w/ F10 7" DISPLAY AUDIO Update File #1- 12-2017
			FB876UM			2017MY Legacy & Outback w/ F10 7" DISPLAY AUDIO Update File #2- 12-2017
Impreza / Crosstrek	2016	NAVI	FM655UH	NU9409_USB_1st.zip	NU9409_USB_2nd.zip	2016MY Impreza / Crosstrek w/ F10 7" NAVI Update File #1- 12-2017
			FM675UH			2016MY Impreza / Crosstrek w/ F10 7" NAVI Update File #2- 12-2017
		DA	FM685UM	ICDAOU9408_USB_1st.zip	ICDAOU9408_USB_2nd.zip	2016MY Impreza / Crosstrek w/ F10 7" DISPLAY AUDIO Update File #1- 12-2017
			FM685UM			2016MY Impreza / Crosstrek w/ F10 7" DISPLAY AUDIO Update File #2- 12-2017
	2017	NAVI	FM666US	ICNNU9508_USB_1st.zip	ICNNU9508_USB_2nd.zip	2017MY Crosstrek w/ F10 7" NAVI Update File #1- 12-2017
			FM686US			2017MY Crosstrek w/ F10 7" NAVI Update File #2- 12-2017
		DA	FM685UM	OU9408_USB_1st.zip	OU9408_USB_2nd.zip	2017MY Crosstrek w/ F10 7" DISPLAY AUDIO Update File #1- 12-2017
			FM685UM			2017MY Crosstrek w/ F10 7" DISPLAY AUDIO Update File #2- 12-2017
Forester	2017	NAVI	FF868US	FNNU9409_USB_1st.zip	FNNU9409_USB_2nd.zip	2017MY Forester w/ F10 7" NAVI Update File #1- 12-2017
			FF878US			2017MY Forester w/ F10 7" NAVI Update File #2- 12-2017
		DA	FF678UM	FDAOU9408_USB_1st.zip	FDAOU9408_USB_2nd.zip	2017MY Forester w/ F10 7" DISPLAY AUDIO Update File #1- 12-2017
			FF698UM			2017MY Forester w/ F10 7" DISPLAY AUDIO Update File #2- 12-2017
	2018	NAVI	FF629US	FNNU9608_USB_1st.zip	FNNU9608_USB_2nd.zip	2018MY Forester w/ F10 7" NAVI Update File #1- 12-2017
			FF639US			2018MY Forester w/ F10 7" NAVI Update File #2- 12-2017
WRX / STI	2017	NAVI	FV624US	WNNU9508_USB_1st.zip	WNNU9508_USB_2nd.zip	2017MY WRX w/ F10 7" NAVI Update File #1- 12-2017
			FV624US			2017MY WRX w/ F10 7" NAVI Update File #2- 12-2017
		DA	FV662UM	WDAOU9507_USB_1st.zip	WDAOU9507_USB_2nd.zip	2017MY WRX w/ F10 7" DISPLAY AUDIO Update File #1- 12-2017
			FV672UM			2017MY WRX w/ F10 7" DISPLAY AUDIO Update File #2- 12-2017
	2018	NAVI	FV673US	WNNU9608_USB_1st.zip	WNNU9608_USB_2nd.zip	2018MY WRX w/ F10 7" NAVI Update File #1- 12-2017
			FV673US			2018MY WRX w/ F10 7" NAVI Update File #2- 12-2017