



Preliminary Information

PIC6262 TAC Part Restriction 2017 Chevy Volt (Cabin Heater Control Module) CHCM

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Volt	2016 - 2017	All	All	L3A	MKV
Involved Region or Country	North America					
Condition	As part of our ongoing quality improvement process, effective March 1st, 2017 the Cabin Heater Control Module (CHCM) 22816851 is being placed on restriction through the GM Technical Assistance Center (TAC).					
Cause	Ongoing review by Engineering and TAC					

Correction:

1) Please have a certified Volt technician follow the procedures below prior to contacting TAC.

IMPORTANT Note: Do NOT erase DTC's in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!

2) Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.

3) Check and record all diagnostic codes in all modules on the vehicle.

4) Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of bulletin 10-07-30-002A for snapshot information).

5) Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.

6) If diagnostics lead to a Cabin Heater Control Module (CHCM) 22816851 replacement, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and snapshot information as possible prior to contacting TAC.

7) After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight.

NOTE: After reviewing the diagnosis, if component replacement is needed, GM Goodwrench TAC will arrange for ordering of the part(s). When this occurs, record the last 8 of VIN # to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

Parts Information

Description	Part Number	Quantity
Heater Coolant Heater (CHCM)	22816851	1

Warranty Information

Labor Operation	Description	Labor Time
4414090	Heater Coolant Heater Replacement	Use published Labor Times

Version History

Version	1
Modified	

