



# Preliminary Information

## PIC6270 CT6 Hybrid Powertrain Control Module 2 (HPCM 2) Part Restriction

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT6	2017	All	All	LTG	MRD
Involved Region or Country	North America					
Additional Options (RPO)	HP9					
Condition	The Hybrid Powertrain Control Module 2, also known as the HPCM2, for the 2017 Cadillac CT6 Hybrid is being placed on restriction through the GM Technical Assistance Center (TAC). This program will start on March 20th, 2017 to gather important feedback on the HPCM2. This bulletin will be revised to announce the end of the exchange program at a later date.					
Cause	Product teams continually seek valuable information for engineering improvements. To assist in this effort the restriction program will be used for this product. It is imperative that freeze frame failure records be captured along with DTC's and not cleared.					

### Correction:

**Note: If the part is being ordered for a non warrantable concern (i.e. collision, theft, flood, etc.) proceed directly to step 7 below (Valid VIN and proof of ownership required).**

1) Please have a certified CT6 technician follow the procedures below prior to contacting TAC.

**IMPORTANT Note: Do NOT erase DTCs in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!**

2) Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.

3) Check and record all diagnostic codes in all modules on the vehicle.

4) Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of PIP4902 for GDS 2 Session log information).

5) Dealer to have any session logs with DTC freeze frame information ready to send to TAC

6) Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.

7) If diagnostics lead to HPCM2, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and session log information as possible prior to contacting TAC.

8) After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight. When this occurs, record the last 8 digits of the vehicle identification number to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

### Parts Information

Description	Part Number	QTY
Module, Hybrid Powertrain Control Module 2	24283992	1

### Warranty Information

Labor Operation	Description	Labor Time
5010080	Hybrid Powertrain Control Module 2 Replacement	Use Published Labor Operation Time

### Version History

Version	1
Modified	