



# Preliminary Information

## PIC6264 CT6 Drive Motor Battery Charger (OBCM) and Charge Receptacle Restriction

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT6	2017	All	All	LTG	MRD
Involved Region or Country	North America					
Additional Options (RPO)	HP9					
Condition	The Drive Motor Battery Charger, also known as the OBCM, and the Charge Receptacle for the 2017 Cadillac CT6 Hybrid is being placed on restriction through the GM Technical Assistance Center (TAC). This program will start on March 6th, 2017 to gather important feedback on the OBCM and charge receptacle. This bulletin will be revised to announce the end of the exchange program at a later date.					
Cause	Product teams continually seek valuable information for engineering improvements. To assist in this effort the restriction program will be used for this product. It is imperative that freeze frame failure records be captured along with DTC's and not cleared.					

### Correction:

**Note: If the part is being ordered for a non warrantable concern (i.e. collision, theft, flood, etc.) proceed directly to step 7 below (Valid VIN and proof of ownership required).**

1) Please have a certified CT6 technician follow the procedures below prior to contacting TAC.

**IMPORTANT Note: Do NOT erase DTCs in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!**

2) Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.

3) Check and record all diagnostic codes in all modules on the vehicle.

4) Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of PIP4902 for GDS 2 Session log information).

5) Dealer to have any session logs with DTC freeze frame information ready to send to TAC

6) Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.

7) If diagnostics lead to OBCM replacement or a charge receptacle, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740

(English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and session log information as possible prior to contacting TAC.

8) After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight. When this occurs, record the last 8 digits of the vehicle identification number to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

### Parts Information

Description	Part Number	Catalog Number
Charger, Drv Mot Bat (OBCM)	24277705	02.215
Receptacle, Drv Mot Bat Charger	24282667	02.215

### Warranty Information

Labor Operation	Description	Labor Time
5040210	Drive Motor Battery Charger Replacement (OBCM)	Use Published Labor Operation Time
5040050	Drive Motor Charger Receptacle Replacement	Use Published Labor Operation Time

### Version History

Version	1
Modified	



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