

**Subject:** Engineering Information – Oil Leak Between Upper and Lower Oil Pan

**Attention:** Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017			LGX or LGW	All
Cadillac	ATS CT6 CTS	2016	2017				All
Cadillac	XT5	2017	2017				All
Chevrolet	Camaro	2016	2017				All
GMC	Acadia (VIN N)	2017	2017				All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	Equipped with HFV6 Gen 2 Engines (RPO LGX or LGW)
<b>Condition</b>	<p><b>Important:</b> If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may comment on an oil leak coming from the vehicle.</p> <p>Upon inspection technicians may notice an oil leak between the lower oil pan to upper oil pan sealing surface.</p>
<b>Cause</b>	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

## Correction



If technician notices an oil leak in between the lower and upper oil pan (red arrow) anywhere around the perimeter, do not attempt to reseal. Contact the engineer listed below prior to completing any repairs.

### Contact Information

Engineer Name	Phone Number
Ricardo Garcia	(248) 292-9595

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

### Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4081548*	Engineering Information – Oil Leak Between Upper and Lower Oil Pan	0.4 hr

\*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.