

Service Bulletin

TECHNICAL

Subject: Rattle Noise from 2nd Row Outboard Seat Belt Retractor Latch Plate

Brand:	Model:	Mode		el Year:		N:	Engine:	Transmission:
		fro	om	to	from	to		
GMC	Acadia (VIN N)	2017		2017			All	All
Involved Region or Country			North America, Middle East					
Condition			Some customers may comment on hearing a rattle noise coming from the driver and/or passenger side 2nd row outboard seat belt retractor latch plate.					
Cause			The cause of the condition may be that the latch plate (1) of the rear seat belt retractor is contacting the rear seat outer hinge finish cover (2).					
Correction				ocking tape to both Procedure below.	the driver and pas	senger side rear se	eat outer hinge finish c	overs, following the

Parts Information

Order BRS Tape from Kent Automotive at 1-888-YES-KENT, or online at www.kent-automotive.com.

Description	Part Number	Material Allowance	
Kent Automotive BRS Tape	KT - 13486	60 cents (U.S.) 80 cents (Canada)	

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time		
6480388*	Apply BRS Tape to Rear Seat Hinge Finish Cover	0.2 hr		
*This is a unique Labor Operation for Bulletin use only.				

Service Procedure



Apply a short length of Kent Automotive* BRS Tape P/N KT 13486, or equivalent flocking tape, to both the driver and passenger side rear seat outer hinge finish covers, at the location shown in the example graphic above.

*We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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