

Service Bulletin

Bulletin No.: 17-NA-092

Date: Mar-2017

TECHNICAL

Subject: Horn Blows Constant and Will Not Turn Off

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze (VIN B)	2017	2017			LH7	MZ4

Involved Region or Country	North America		
Additional Options (RPOs)	Equipped with 6 Speed Manual Transmission (RPO MZ4) and Diesel Engine (RPO LH7)		
Condition	Some customers may comment that the horn sticks on at times and they have to pull the fuse to get it to turn off.		
Cause	The pads on the steering wheel that support the horn contacts may be out of spec causing the contacts to close when not desired.		
Correction	To correct this condition, replace the steering wheel. Note: Do NOT replace the airbag for this concern.		

Parts Information

For the correct part number for the steering wheel, refer to the Electronic Parts Catalog.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7440130	Steering Wheel Replacement	Use Published Labor Operation Time

Service Procedure

Replace the steering wheel. Refer to Steering Wheel Replacement in SI.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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