



Service Bulletin

INFORMATION

Subject: Normal Characteristic - Delayed Gridline Operation on Initial Start Up

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Sonic Trax	2013	2016			All	All
Chevrolet	Spark	2013	2015			All	All

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with Radio RPO UF7
Condition	<p>Some customers may comment on delayed gridline operation when first starting the vehicle and immediately placing the vehicle in Reverse at the start of the ignition cycle.</p> <p>After the first 20 seconds of the ignition cycle has passed, the gridlines will continue to be present every time the transmission is placed in Reverse for the remainder of that ignition cycle.</p> <p>No codes will be present and normal rear vision camera operation will be noted if this concern is experienced.</p>
Cause	The gridlines may not appear during the first 20 seconds of an ignition cycle because this is how long it may take the radio to completely boot up following the initial ignition on.
Correction	This is a normal characteristic of design and no parts should be replaced or reprogrammed in an attempt to change this concern.

Parts Information

No parts are needed for this concern.

Customer Information

Please communicate to the customer this condition is a normal characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this bulletin.

Version	1
Modified	

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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