

Bulletin No.: 17-NA-082

Date: Mar-2017

Service Bulletin

TECHNICAL

Subject: Front Brakes Squeak or Squeal When Applying Brakes

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|----------|--------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Cadillac | CTS | 2016 | 2016 | | | LT4 | |

| Involved Region or Country | North America, Europe, Russia, Middle East, Israel, Japan, South Korea |
|----------------------------|--|
| Additional Options (RPOs) | Ј6Н |
| Condition | Some customers may comment that the front brakes will squeak or squeal when applying the brakes during low to moderate speeds and when coming to a stop. |
| Cause | This condition may be caused by the front brake pad friction material. |
| Correction | If the front brakes have been validated to be the cause of the brake noise, both front and rear brake pads must be replaced as a set. |

Parts Information

| Description | Part Number | Qty |
|-----------------------|-------------|-----|
| PAD KIT, FRT DISC BRK | 23399101 | 1 |
| PAD KIT, RR DISC BRK | 89047744 | 1 |

Warranty Information

| Labor Operation | Description | Labor Time | |
|--|-----------------------------------|------------|--|
| 2480318* | Replace Front and Rear Brake Pads | 1.8 hrs | |
| *This is a unique Labor Operation for Bulletin use only. | | | |

Service Procedure

Important: Do not apply the copper paste onto the friction material or the back of the backing plate.

- 1. Remove the front and rear disc brake pads and discard.
- 2. Install new front and rear brake pads. Refer to the Front Disc Brake Pads Replacement and Rear Disc Pad Replacement in SI.

| Version | 1 |
|----------|---|
| Modified | |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

