



Service Bulletin

TECHNICAL

Subject: Poor, Uneven or No Heat Felt After Vehicle has Cold Soaked

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT5	2017	2017				
GMC	Acadia (VIN N)						

Involved Region or Country	North America, Europe, Middle East, Russia, Israel, Japan, South Korea
Condition	Some customers may comment on the following conditions: <ul style="list-style-type: none"> • Poor heat • Uneven heat felt • No heat
Cause	This condition may be caused by the temperature blend door not completing a full sweep after a cold soak.
Correction	If you encounter a vehicle with the above concern, the HVAC control module must be updated to the latest software and calibrations.

Parts Information

No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time
2881228*	HVAC System Control Module Reprogramming with SPS	0.3 hr

*This is a unique Labor Operation for Bulletin use only.

Service Procedure

Refer to *HVAC Control Module Programming and Setup* in SI.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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