## Service Bulletin

## TECHNICAL

Subject: Rattling Gear Type Noise Heard When Cruising at a Steady Speed Around 72 to 85 KM/H ( 45 to 53 MPH)

| Brand: | Model: | Model Year: |  | VIN: |  | Engine: | Transmission: |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | from | to | from | to |  |  |
| Buick | Envision | 2016 | 2017 |  |  | LTG |  |


| Involved Region or Country | North America |
| :--- | :--- |
| Additional Options (RPOs) | Equipped with F46 and RPO LTG Engine |
| Condition | Some customers may comment on when mostly driving on a smooth road, a metallic gear type rattle can be <br> heard when cruising between 72 to $85 \mathrm{~km} / \mathrm{h}(45$ and 53 mph$)$. |
| Cause | This condition may be caused by the rear differential clutches turning off when the vehicle is in 6 th gear and <br> cruising at a steady rate of speed above $70 \mathrm{~km} / \mathrm{h}(44 \mathrm{mph})$ for more than 10 seconds. |
| Correction | If the rattling noise has been validated to be caused by the condition listed, the Rear Differential Clutch <br> Control Module (RDCCM) must be updated to the latest software calibrations available. |

## Parts Information

No parts are required for this repair.

## Warranty Information

| Labor Operation | Description | Labor Time |
| :---: | :---: | :---: |
| 2810695 | Rear Differential Clutch Control Module Reprogramming with SPS | Use Published Labor Operation <br> Time |

## Service Procedure

Program the RDCCM to the latest software. Refer to Rear Differential Clutch Control Module Programming and Setupin SI.

| Version | 1 |
| :--- | :--- |
| Modified |  |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

WNE WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION

